

ISSUED
16th FEBRUARY
2016

HOP TOPICS

COMBINED JANUARY & FEBRUARY EDITION

Robyn wins Gardening Awards

Havilah on Palmerston resident Robyn Wagstaff has taken out 2 Awards in the Central Goldfields Shire Council's Gardening competition which is organised by the Maryborough and District Gardening Club.

Robyn took the honours for the Best Garden - Unit - Townhouse and also the Best Courtyard.

Robyn was in attendance at the awards ceremony and was thrilled to accept her awards.

Robyn commented it takes a lot of hard work, but she loved her gardening and found it a great pastime.

Robyn is looking forward to defending her titles next year and hopes to get plenty of competition from other members of the HOP Community.



Christmas & New Year at Raglan House



Residents, Family Friends enjoying the Christmas BBQ



The weather was accommodating and the rain held off



Rebecca Mowbray performs for the crowd



Residents enjoy the lovely array of food on offer



The foods gets the thumbs up



Everyone loved the wide selection of the yummy desserts

Christmas Dinner at Raglan House



Margaret Smith & family celebrating Christmas together.



Residents Beryl, Don and Dorothy enjoying their lunch.



Julia celebrating Christmas with Daughter Jackie and SIL Shane.



Residents Family and friends come together for Christmas at Raglan House



Raglan House Resident Val with Independent residents Judith & Dot.



The Community Centre Decorated ready for Christmas

PODIATRY SERVICE

Director of Service for Havilah on Palmerston, Cleta Roughead is inviting all Independent residents with the need for Podiatry treatment, to please complete the attached Expression of Interest form.

Completed forms can be returned to Cleta Roughead in Raglan House or to Reception in the Community Centre.

Havilah will engage the services of Catlyn Little from Ballarat Podiatry for the Foot-Care service.

The anticipated cost per consultation will be \$40.00.



HAVILAH ON PALMERSTON SPEED LIMIT 10KM

There has been reports from residents that they have seen cars and vehicles speeding and driving in an unsafe manner within the HOP development. Havilah ask that residents immediately report incidents they witness to Police, if possible record the registration number of the offending vehicle.

There has also been reports of residents and the general public travelling at high speed around blind corners and in populated areas of HOP on their Gophers. (Personal Mobility Devices) Havilah urges all residents to act in a safe and thoughtful manner to ensure the health and safety of all residents and the public. **Prevention is always better than a cure.**

EMAIL

Havilah request that residents who have an email address to please contact Residents Liaison Officer Keith preferably by email.

Havilah can add then add you to our emailing contacts list.

Please send an email to keithf@havilah.org.au

Email is a fantastic way for Havilah to communicate with residents.

Email is instant, fast and an effective way to keep residents informed.



Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the Incident to Havilah and we can provide assistance if required.

CHANGE TO BOOKING / ORDERING A MEAL

Havilah wishes to advise all resident to a change in the procedure for ordering a meal from the Havilah kitchen.

1. Residents **MUST** call in or phone Reception in the Community Centre the day before the required meal on 5459 0140, between 9.00am - 12 noon and make a selection from the menu for the required meal service.
2. All other times call the Kitchen on 5459 0180 again the day Before the required meal and make your selection from the menu.

This new procedure will enable the Chef to prepare the required amount of portions from the 2 selections available on the menu.



COMBINED RESIDENT MEETING & LIFESTYLE COMMITTEE

The Residents meeting and the Lifestyle committee meeting will be now held on the same day every 2nd month on Thursday afternoons.

The next meeting will be on Thursday 18th February 2015 commencing at 2.45pm

As normal Coffee and Chat will follow the combined meetings.



MEETING NOTICE!



Contact Numbers For Palmerston St

Community Centre
MON-FRI

9AM-12 NOON

Reception: 5459 0140

Contact Numbers
For Harkness St
MON-FRI

9AM-4PM

Reception: 5461 7387

MON-FRI

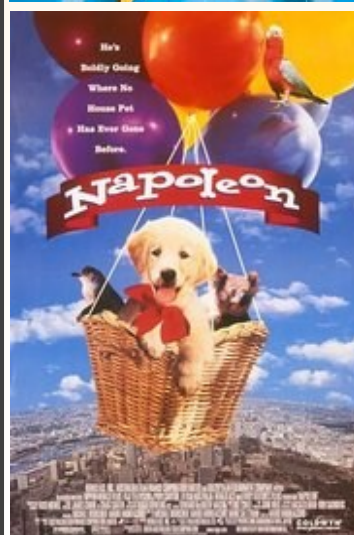
5PM-11PM 54 617394
54 617370

11PM-9AM 54 617367

SAT-SUN

9AM-11PM 54 617370

11PM-9AM 54 617367



What's On & Events

- ♦ **Residents Meeting & Lifestyle Committee Meeting**
will be Combined 18th February 2016 at 2.45pm in the Community Centre in Room 7 (Coffee & Chat immediately after the meeting)
- ♦ **Coffee & Chat** - Community Centre, Meeting Room
Every 3rd Thursday of the month at 3.00pm next session will be the 18th February 2016 at 3.15pm
- ♦ **500 Card Night** - Raglan House
Every 4th Wednesday of the month at 7.00pm
Next Game 2015 Tea & Coffee provided.
- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- ♦ **Sing-a-Long**
Will return with Cynthia Jarratt and Bob Osborne
17th February 2016 at 2.45pm in room 7
- ♦ **Carpet Bowls**
Every Friday 10.30am in Raglan House at
The Neill St End with June Gillespie, Anne Stuart & Va Marks

Movie Night

The adventures of Golden Retriever pup Napoleon and his friend, the parrot Birdo Lucci.

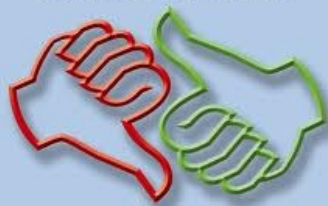
Storyline: Napoleon is a little dog that lives in Sydney. He and his mother live with a family, but Napoleon loves to dream about meeting the wild dogs that live far away, and eventually becoming one himself. One day he gets into a basket hung from some balloons and flies away into the sky. The wind carries him to a nearby island where the basket finally lands. There he meets all kinds of different animals; some of them are friendly, but some aren't. With the help of a parakeet friend he learns the secrets of living alone in the island and defending himself from wild animals. He goes in search of the wild dogs, whom he finally finds. He is very happy with them, but then he gets homesick and starts to miss his mother, so he decides to go home again.



- 
- # Church Services

[illegible]

COMPLAINTS COMMENTS COMPLIMENTS



Suggestions



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 5461 7381 Mobile 0429 617380 email: barbceo@havilah.org.au

Director of Human Services Kelsey Hooper 54 617383 email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 774 715 email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

RESIDENT LIFESTYLE COMMITTEE

The Resident Lifestyle Committee is asking all residents of the Havilah on Palmerston Community for an expressions of interest in being part of Activities Lifestyle Committee.

We invite you to come along and express any great ideas you may have for an activity or an outing, which you think everyone will enjoy.

**WE INVITE YOU TO COME ALONG AND
GET INVOLVED IN YOUR COMMUNITY**

HELP PLAN ACTIVITES AND PARTICIPATE

WE WOULD LOVE TO SEE YOU THERE!

Nuisance Phone Calls

At the Last Residents meeting, Residents reported they had receive phone calls from persons claiming that they are a representative of a telephone, electricity companies, Banks and the like. These people ask for bank account details and personal information to clear outstanding balances. This type of phone call should at all times be Ignored. Don't engage the caller just hang up.

**PLEASE DO NOT ADVISE YOUR BANK DETAILS TO ANYONE OVER THE 'PHONE
AND REPORT ALL SUCH CALLS TO RECEPTION.**

USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us . For those with email access you can have a conversation by email with our management team.

Chief Executive	Barb Duffin	barbceo@havilah.org.au
Director of Services	Dave Burridge	dave.burridge@havilah.org.au
Director of Human Services	Annie Constable	dhs@havilah.org.au
Food Services Manger	Di Jackson	di.jackson@havilah.org.au

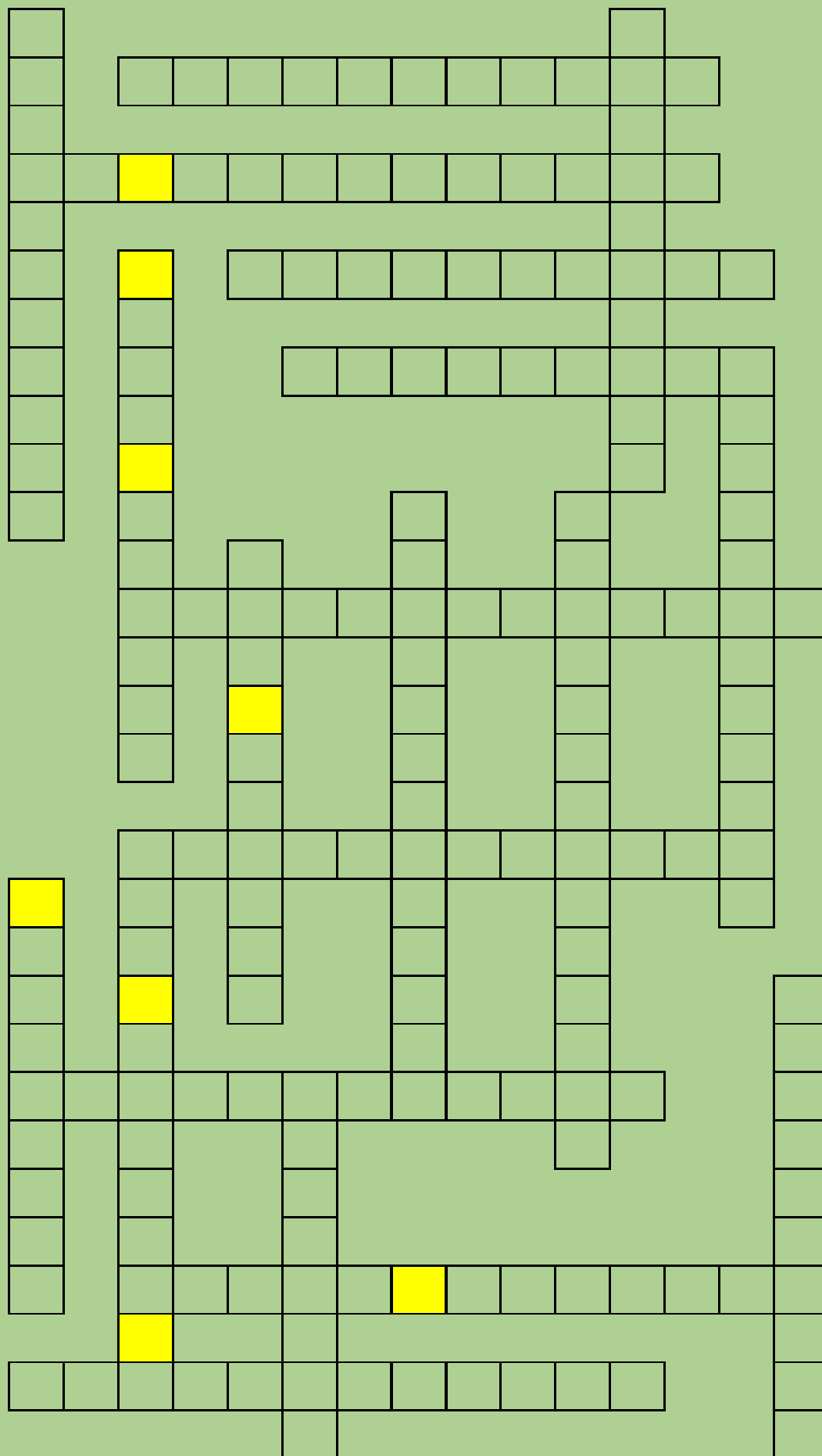
EFTPOS

For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.



CRISS CROSS NO.13

Can you fit the words correctly into the grid?
The letters in the yellow boxes will spell out another word.



8 letters
SAM NEILL

9 letters
MEL GIBSON
PAUL HOGAN

10 letters
BEN AFFLECK
GOLDIE HAWN
JOHNNY DEPP
LIAM NEESON

11 letters
BRUCE WILLIS
RICHARD GERE
SHARON STONE

12 letters
HARRISON FORD
JOHN TRAVOLTA
JULIA ROBERTS
NICOLE KIDMAN
RUSSELL CROWE

13 letters
GEORGE CLOONEY
PIERCE BROSNAN
ROBERT REDFORD
ROBIN WILLIAMS

14 letters
WHOOPI GOLDBERG

WORD SEARCH - HORSING AROUND

E	S	R	O	H	E	L	D	D	A	S	G	M	Y	K	P	T	T	Q
Y	N	O	P	D	N	A	L	T	E	H	S	T	V	M	H	R	P	D
V	P	T	V	N	T	Y	E	J	E	I	B	N	J	O	O	M	R	A
Z	Q	E	R	R	A	V	L	R	B	Q	V	U	R	T	O	E	D	S
U	A	R	A	B	I	A	N	C	A	C	C	O	L	T	Z	D	F	Z
F	P	O	L	L	A	G	A	R	L	M	U	M	M	L	R	I	A	P
O	N	P	C	R	L	N	L	Y	E	G	N	U	R	A	L	S	I	T
A	C	O	H	V	T	I	D	E	H	N	S	B	F	L	O	N	K	U
L	N	N	I	E	G	E	A	B	R	T	A	T	Y	O	T	L	L	N
N	B	Y	R	L	S	N	R	T	A	R	H	Z	L	O	D	E	O	T
A	S	L	M	D	L	E	I	N	G	O	O	A	Z	E	V	J	F	S
P	C	V	A	S	D	A	G	D	R	N	P	S	E	I	M	D	F	E
R	M	L	H	T	M	Z	T	S	L	P	A	T	B	R	P	H	U	H
A	E	I	G	E	A	O	E	S	A	E	S	B	Y	T	B	I	S	C
T	R	D	E	R	B	S	S	O	R	C	G	J	K	E	R	T	L	C
E	N	A	G	R	O	M	O	N	I	M	O	L	A	P	O	G	N	J
E	S	R	O	H	R	E	T	R	A	U	Q	Z	I	J	N	D	O	I
B	D	E	S	R	O	H	E	C	A	R	H	H	T	T	C	D	N	H
E	D	E	R	B	E	L	D	D	A	S	A	V	H	B	O	C	J	Z

APPALOOSA, ARABIAN, BANGTAIL, BAY, BRONCO, CANTER, CHESTNUT, CLYDESDALE, COLT, CROSSBRED, DRAFT HORSE, FILLY, FOAL, GALLOP, GELDING, LIPIZZANER, MARE, MORGAN, MOUNT, MUSTANG, PALOMINO, PINTO, PONY, QUARTER HORSE, RACEHORSE, SADDLEBRED, SADDLE HORSE, SHETLAND PONY, SHIRE, SORREL, STALLION, STEED, SUFFOLK, TARPAN, THOROUGHBRED, TROT.

Hav-A-Laugh

A cop was hiding in his usual spot when he saw a car speed by at 90 mph. Quickly turning on his sirens, the cop pulled over an old lady. "License and registration please" said the cop in a tough voice.

"I'm sorry" responded the lady "I forgot to ask him where he keeps his registration before I shot him." "You what!" Hollered the cop nervously holding onto his gun. "I shot him" she responded "I stuck him in the trunk if you want to see." Within 2 minutes there were 8 police cars pulled up behind her and a police talking into a megaphone "Come out of the car with your hands up." While one cop watched the lady, another opened the trunk. "Um mam" said the second cop "there's no dead man in this trunk."

"Well why would there be?" she asked.

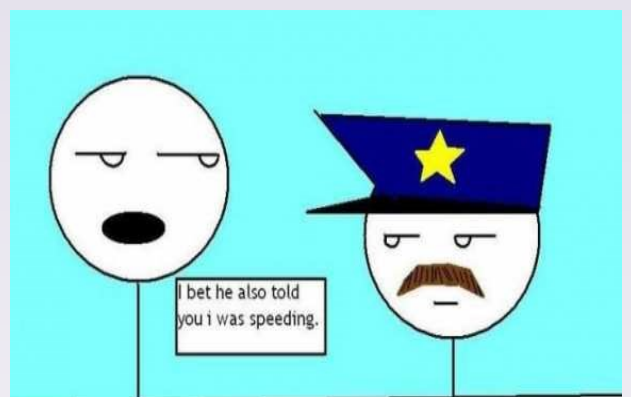
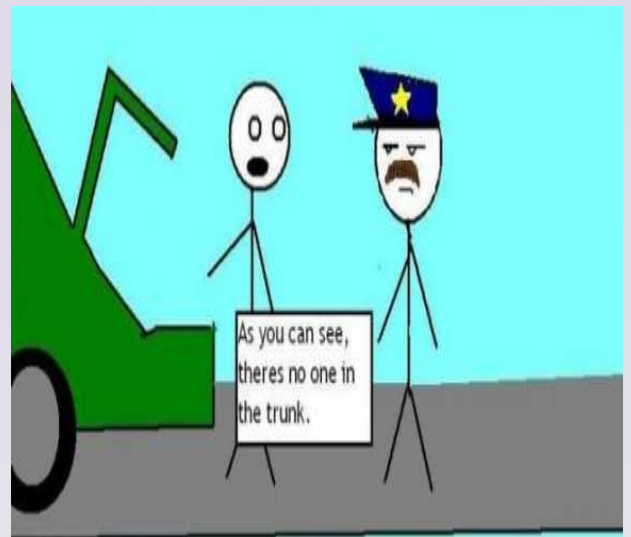
"Excuse me," said another cop, "this car seems to be registered in your name?"

"Well why wouldn't it be" repeated the lady.

"Well," they both responded "the cop said that you told him you killed the owner and put him in the trunk."

"Humph" said the old lady with a wave of her hand,

"I bet that old liar told you I was speeding to!"



And thats how you avoid a speeding ticket



I was very scared about going to the eye doctor to get a certain procedure done on my eyes. The doctor tried to put me at ease but to no avail. It was after he finished with my first eye that I nearly jumped out of the chair. "There there", he said "only one eye left!"