

ISSUED
21th APRIL
2016

HOP TOPICS

COMBINED MARCH & APRIL EDITION



FAMILY DAY & MOTHER'S DAY



Havilah would like to cordially invite all Independent Residents, their families and guests to attend this years Family Day Luncheon on Saturday, 7th May 2016 and the Mothers Day Luncheon on Sunday 8th May 2016.

Both days will be hosted in Room 1 of the Community Centre commencing at 12.00pm. Payment for the meals can be made on the day.

Booking is essential and residents can contact Resident Liaison Keith to book on 0408 774 715 or Email keithf@havilah.org.au

Family Day - 2 Course Meal - \$13.00 per head - Drinks included

Mothers Day - 2 Course Meal - \$15.00 per head with Choccies - Drinks Included

Residents can make bookings for either Saturday or Sunday by contacting Activities Coordinator Keith on 0408 774 715 or internal on 5459 0169.





AFL 2016 SEASON FOOTY TIPPING COMPETITION



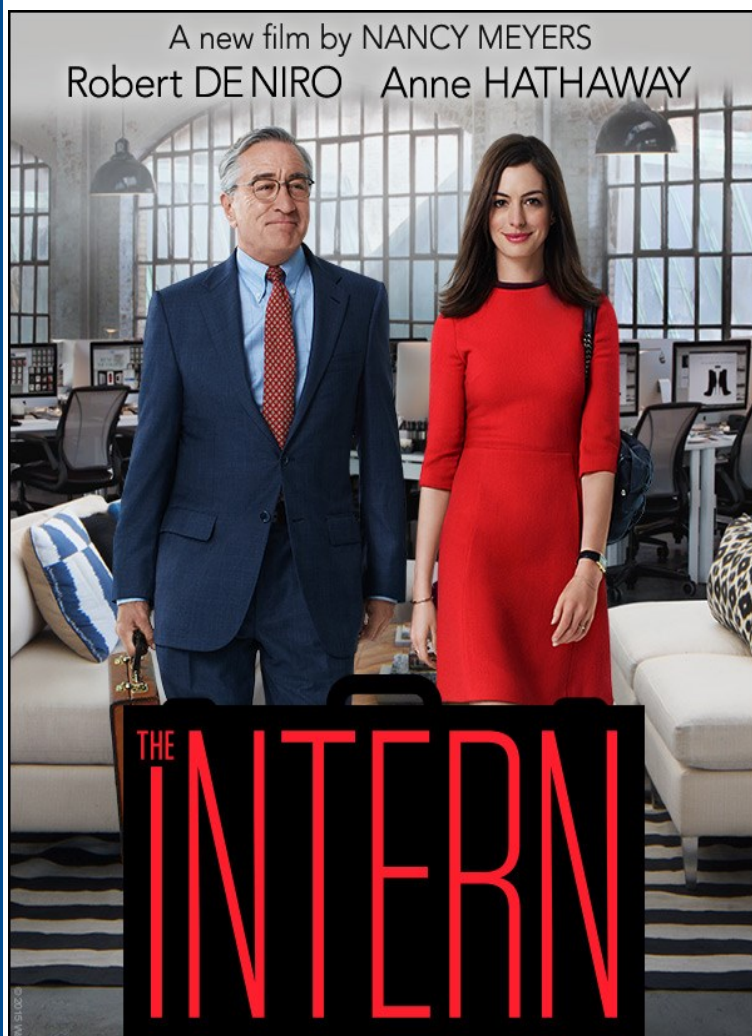
The 2016 AFL footy is under way with 4 rounds completed, and the leader Board is starting to take shape.

It has been a difficult season for tipsters so far with many teams proving to be inconsistent with their form.

Leading the way is Merv Huggett on (28) from Ern Weston on (27) with quite a few residents on (26).

Good Luck to all for the remainder of the season and remember to get your tips in before the 1st game each week. For those residents who forget to pick on any given week, they will receive the Stu's tips for the first six weeks of the Year after that that tipsters will receive the Home teams.

MOVIE NIGHT



THE INTERN

70-year-old widower Ben Whittaker has discovered that retirement isn't all it's cracked up to be.

Seizing an opportunity to get back in the game, he becomes a senior intern at an online fashion site, founded and run by Jules Ostin.

Stars: Robert De Niro, Anne Hathaway & Rene Russo

Screening Monday 2nd May 2016
7.00pm in the Community Centre's Room 7.

Tea & Coffee, Cold Drinks, Nibbles and supper provided.

HAVILAH MAJOR RAFFLE

1ST Prize \$10,000 Goods/Services Retailer/s of choice

2nd Prize \$5,000 Goods/Services Retailer/s of choice

Plus 10 x \$500 early bird prizes Goods/Services Retailer/s of choice.



Tickets are \$100 each. Please ask your friends and relatives if they would like a ticket or you may like to have a family Syndicate. Great Odds—Only 400 tickets

Please contact Raeleen 5461 7380 or Rhonda 5461 7300 if you would like a ticket. Once you notify that you would like a ticket you will be eligible for the early bird draws. Tickets need to be paid for in full by the 26th of June. The Major Draw is 25th of June.

What's On

Heritage Festival: 50 Years of Weddings

Worsley Cottage, 3 Palmerston Street, 6, Maryborough, Victoria, 3465

21 Apr 2016, 24 Apr 2016, 26 Apr 2016, 28 Apr 2016, 1 May 2016, 3 May 2016, 5 May 2016, 8 May 2016, 10 May 2016, 12 May 2016, 15 May 2016, 17 May 2016, 19 May 2016, 22 May 2016, 24 May 2016, 26 May 2016, 29 May 2016

Entry: Gold Coin Donation



Maryborough's Wal Richards had a camera and a passion for weddings. For 50 years Wal was the unofficial photographer at weddings in the Maryborough district, cycling to local churches from 1946 until his death in 1997. After he died his family discovered thousands of prints and negatives in a shed at his home.

Join the Maryborough Midlands Historical Society for this fascinating Exhibition.

PODIATRY SERVICE

Director of Service for Havilah on Palmerston, Cleta Roughead is inviting all Independent residents with the need for Podiatry treatment, to contact her on 5459 0154 during business hours Monday to Friday 9.00am to 4.00pm if they would like to receive treatment onsite in Room 5 of the Community Centre.

Havilah will engage the services of Catlyn Little from Ballarat Podiatry for the Foot-Care service.

The anticipated cost per consultation will be \$40.00.



HAVILAH ON PALMERSTON SPEED LIMIT 10KM

There has been reports from residents that they have seen cars and vehicles speeding and driving in an unsafe manner within the HOP development. Havilah ask that residents immediately report incidents they witness to Police, if possible record the registration number of the offending vehicle.

There has also been reports of residents and the general public travelling at high speed around blind corners and in populated areas of HOP on their Gophers. (Personal Mobility Devices) Havilah urges all residents to act in a safe and thoughtful manner to ensure the health and safety of all residents and the public. Prevention is always better than a cure.

EMAIL

Havilah request that residents who have an email address to please contact Residents Liaison Officer Keith preferably by email.

Havilah can then add you to our emailing contacts list.

Please send an email to keithf@havilah.org.au

Email is a fantastic way for Havilah to communicate with residents.

Email is instant, fast and an effective way to keep residents informed.



Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the Incident to Havilah and we can provide assistance if required.

CHANGE TO BOOKING / ORDERING A MEAL

Havilah wishes to advise all resident to a change in the procedure for ordering a meal from the Havilah kitchen.

1. Residents **MUST** call in or phone Reception in the Community Centre the day before the required meal on 5459 0140, between 9.00am - 12 noon and make a selection from the menu for the required meal service.
2. All other times call the Kitchen on 5459 0180 again the day Before the required meal and make your selection from the menu.

This new procedure will enable the Chef to prepare the required amount of portions from the 2 selections available on the menu.



RESIDENT MEETING & LIFESTYLE COMMITTEE

The Residents meeting and the Lifestyle committee meeting will be now held on the same day every 2nd month on Thursday afternoons.

The next meeting will be on Thursday 16th June 2016 commencing at 2.45pm

As normal Coffee and Chat will follow the combined meetings.



MEETING NOTICE!



Contact Numbers For Palmerston St

Community Centre
MON-FRI

9AM-12 NOON

Reception: 5459 0140

Contact Numbers For Harkness St

MON-FRI

9AM-4PM

Reception: 5461 7387

MON-FRI

5PM-11PM 54 617394

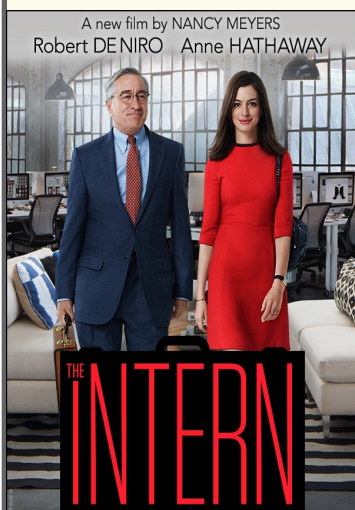
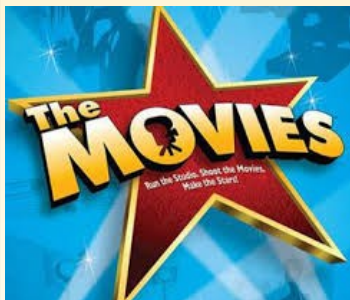
54 617370

11PM-9AM 54 617367

SAT-SUN

9AM-11PM 54 617370

11PM-9AM 54 617367



What's On & Events

- ♦ **Family Day and Mothers Day** at 12.00pm in the Community Centre in Room 1. Family Day Sat 7th May & Mothers Day 8th May 2016. (Booking Essential)
- ♦ **Residents Meeting & Lifestyle Committee Meeting** will be Combined 21st April 2016 at 2.45pm in the Community Centre in Room 7 (Coffee & Chat immediately after the meeting)
- ♦ **500 Card Night** - Raglan House
Every 4th Wednesday of the month at 7.00pm
Next Game 27th April at 7.00pm Tea & Coffee provided.
- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- ♦ **Sing-a-Long**
with Cynthia Jarratt and Bob Osborne and the residents of Raglan House
20th April 2016 at 2.45pm in room 7
- ♦ **Carpet Bowls**
Every Friday 10.30am in Raglan House at The Neill St End with the residents of Raglan House, June Gillespie & Anne Stuart.

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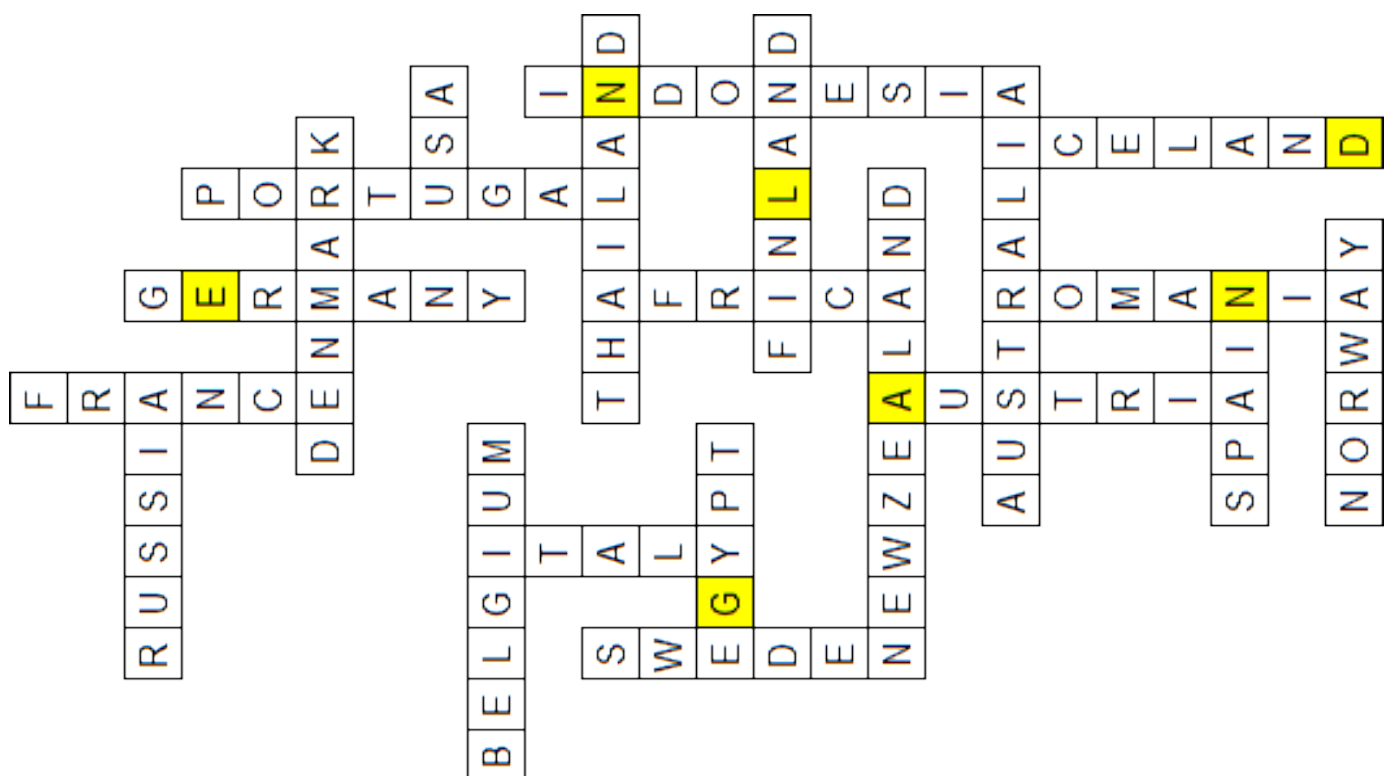
HOP CHURCH SERVICES



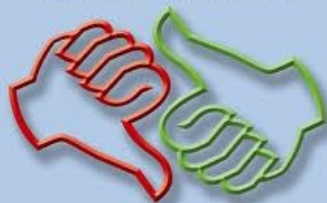
- ♦ **Uniting Church** - 1st Wednesday of the month at 2.45pm.
Room 7 of the Community Centre
- ♦ **Anglican Church** - 2nd Thursday of the month at 10.30am
Room 7 of the Community Centre
- ♦ **SALVATION ARMY CHURCH** - 4th Wednesday each
Month 2.45pm



CRISS CROSS SOLUTION NO.14



COMPLAINTS COMMENTS COMPLIMENTS



Suggestions



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 5461 7381 Mobile 0429 617380
email: barbceo@havilah.org.au

Director of Human Services Kelsey Hooper 54 617383
email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 774 715
email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

STU'S NEWS

Stu will hold another Green waste and General waste Tip day on Monday 2nd May 2016. Residents who wish to leave out items for transport to the Recycling Centre are required to leave their items on the nature Strip in front of your Units for collection. Stu will collect the items from 10am onwards.



Residents are reminded to supply Stu with Council Tip coupons to cover the cost of the waste disposal. Residents are reminded Some items such as Tyres, Electrical products, ect incur an cost for disposal.



USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive	Barb Duffin	barbceo@havilah.org.au
Director of Services	Dave Burrridge	dave.burrridge@havilah.org.au
Director of Human Services	Annie Constable	dhs@havilah.org.au
Food Services Manger	Di Jackson	di.jackson@havilah.org.au

EFTPOS

For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.

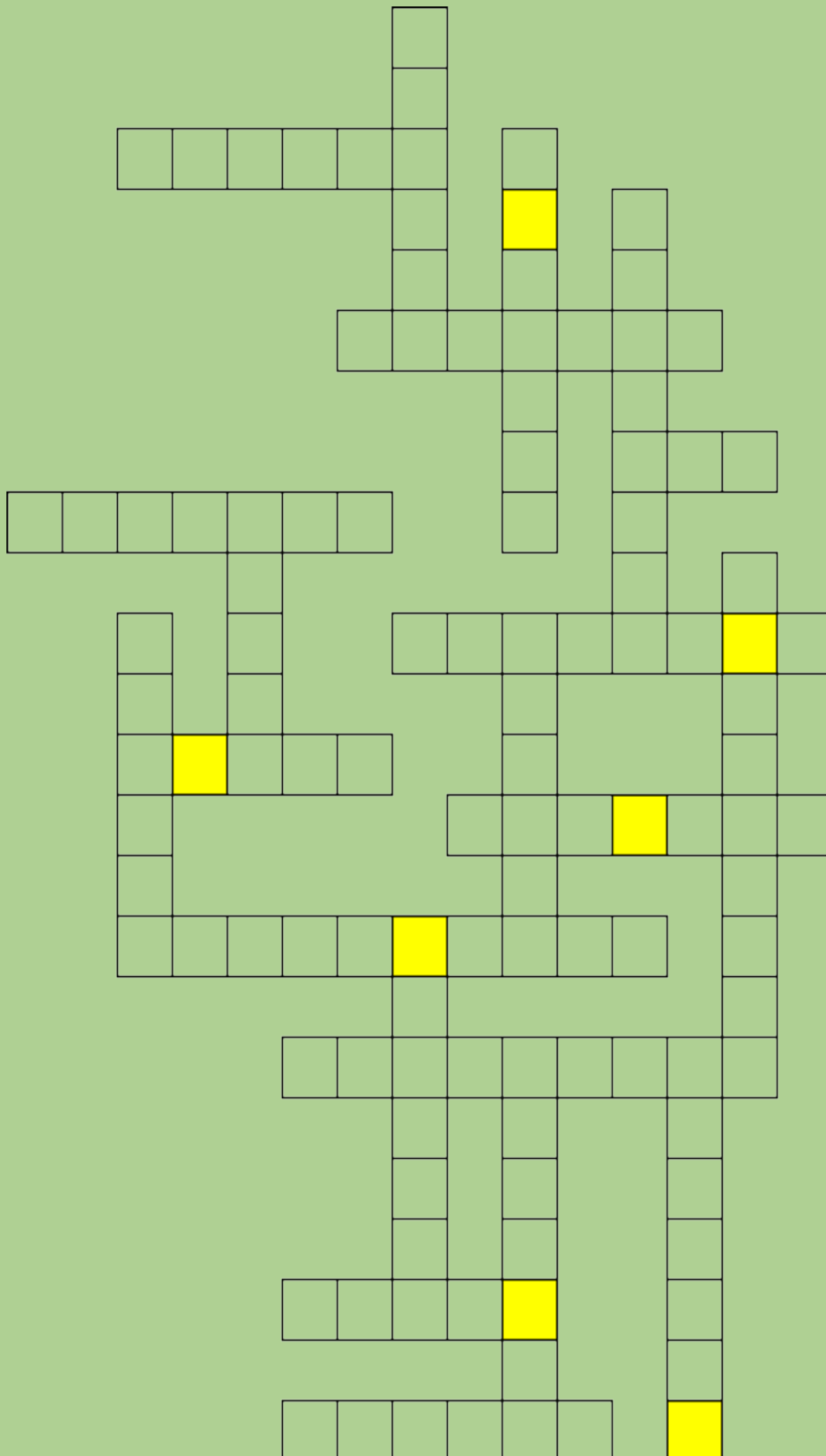


MEDICATIONS

People often think complementary medicines are safe and will not cause any problems. However, complementary medicines may cause side effects or interact with prescription medicines, alcohol and other drugs, and other complementary medicines to cause side effects. It is important to tell all your health care professionals about all the medicines you are taking, including prescribed medicines, over-the-counter medicines and complementary medicines.

CRISS CROSS NO.14

Can you fit the words correctly into the grid?
The letters in the yellow boxes will spell out another word.



3 letters
USA

5 letters
EGYPT
ITALY
SPAIN

6 letters
AFRICA
FRANCE
NORWAY
RUSSIA
SWEDEN

7 letters
AUSTRIA
BELGIUM
DENMARK
FINLAND
GERMANY
ICELAND
ROMANIA

8 letters
PORTUGAL
THAILAND

9 letters
AUSTRALIA
INDONESIA

10 letters
NEW ZEALAND

WORD SEARCH - HORSING AROUND

W Q O M Y G P B R O O K S K O E P K A J Z B C
F P D M S I G I N P X T W Q E R W Y P U A I R
T S H Q A T C S O L J T O D X W A L B S C L D
R Y I I W A C J Q M A O N I V V J Q C T H L U
O K W N L Q I X X O S C B N J J I G Y I J Y S
H B X Z H M S A J V O S D U S I D J H N O H T
E I H E F A I F M R N M R I B S J I K R H O I
N X K U N B M C Y W D A A O B B D R V O N R N
R O R I H Q R K K N A D A D R E A I K S S S J
I Y L E V R E T Z E Y A E N K Y C W B E O C O
K R I C K I E F O W L E R I N T M I A X N H H
S M J K E L B G V X R S M E O I Q C J T K E N
T A Y Q K N A Y J K V A O R I I V O I V S L S
E R T K X L H W C V T H D N J X R E I L G O O
N T B E I R W I Y S D U J B M D I O K H R K N
S I X P R P R O U M B G H F A J W J U A R O Y
O N E K Z T W Y X U M O S N E V F S N I D P Y
N K G N A A A U I H L I S R A H C U K T T A M
X A S P U M K S C M X P J E Q U J S T L P N X
Y Y U R A V S O E A I C R A G O I G R E S U O
V M Y W J O H S W E G N A L Y R N S M D Y Q I
U E R O N L R Q T K E J E I H X V Y B H N Q R
J R X J L R L H Y C V G T C Q A H A V N J W S

Adam Scott, Billy Horschel, Brooks Koepka, Bubba Watson, Chris Kirk, Dustin Johnson, Henrik Stenson, Hideki Matsuyama, J.B. Holmes, Jason Day, Jim Furyk, Jimmy Walker, Jordan Spieth, Justin Rose, Kevin Na, Martin Kaymer, Matt Kuchar, Patrick Reed, Phil Mickelson, Rickie Fowler, Rory McIlroy, Sergio Garcia, Victor Dubuisson, Zach Johnson.

Hav-A-Laugh

Three sons left home, went out on their own and prospered. Getting back together, they discussed the gifts they were able to give their elderly mother.

The first said, "I built a big house for our mother."

The second said, "I sent her a Mercedes with a driver."

The third smiled and said, "I've got you, both beat. You know how Mom enjoys the Bible, and you know she can't see very well. I sent her a brown parrot that can recite the entire Bible. It took 20 monks in a monastery 12 years to teach him. I had to pledge to contribute \$100,000.00 a year for 10 years, but it was worth it. Mom just has to name the chapter and verse, and the parrot will recite it."

Soon thereafter, Mom sent out her letters of thanks: "Milton," she wrote the first son, "The house you built is so huge. I live in only one room, but I have to clean the whole house."

"Marvin," she wrote to another, "I am too old to travel. I stay home all the time, so I never use the Mercedes. And the driver is so rude!"

"Dearest Melvin," she wrote to her third son, "You were the only son to have the good sense to know what your mother likes. That chicken was delicious."

