

VISION

We will be acknowledged as a
**LEADER IN AGED AND RETIREMENT
LIVING SERVICES AND FACILITIES**

MISSION

We are dedicated to provide **EXCELLENCE** in services and facilities for our residents & clients; and **ACCESS** to aged services and retirement living for our community

PHILOSOPHY

AT ALL TIMES WE WILL

**DELIVER SAFE AND QUALITY CARE AND SERVICES
RESPECT EACH CLIENT'S PRIVACY AND DIGNITY AND RIGHT TO MAKE THEIR OWN CHOICES
ENCOURAGE INDEPENDENCE AND PERSONAL FREEDOM
ENCOURAGE EACH CLIENT TO MAINTAIN THEIR IDENTITY, VALUES AND INDIVIDUALITY
HAVE REGARD TO EACH CLIENTS' RELIGIOUS AND CULTURAL CUSTOMS
FACILITATE EACH CLIENT TO MAINTAIN EXISTING FRIENDSHIPS AND CREATE NEW ONES**

STRATEGIES

1. TO PRACTICE SOUND CORPORATE & CLINICAL GOVERNANCE

2. TO MAINTAIN ONGOING COMPLIANCE WITH THE AGED CARE ACT AND PRINCIPLES, THE QUALITY STANDARDS, THE RETIREMENT VILLAGES ACT AND OTHER LEGISLATIVE REQUIREMENTS PERTAINING TO THE OPERATION OF OUR BUSINESS.

3. TO MAINTAIN AN ORGANISATIONAL STRUCTURE AND WORKFORCE CAPACITY TO ACHIEVE HAVILAH'S STRATEGIC GOALS

4. TO RECOGNISE THE VALUE OF HAVILAH STAFF AND VOLUNTEERS

5. TO TAKE ADVANTAGE OF AVAILABLE TECHNOLOGY TO INCREASE QUALITY AND EFFICIENCY

6. TO PROVIDE A HOMELIKE, SAFE AND SECURE ENVIRONMENT

7. TO PROVIDE ACCESS TO QUALITY AND SAFE AGED CARE ACCOMMODATION AND SERVICES FOR THOSE LIVING WITH DEMENTIA

8. TO ADOPT A PLANNING APPROACH TO MAINTAIN CONTINUED ACCESS TO AGED CARE FOR THE COMMUNITY OF CENTRAL GOLDFIELDS SHIRE

9. TO DEVELOP RETIREMENT AND ASSISTED LIVING ACCOMMODATION AND SERVICES WHICH SATISFY THE NEEDS OF OUR RETIREMENT COMMUNITY AND THE WIDER COMMUNITY OF CENTRAL GOLDFIELDS SHIRE.

10. TO ENGAGE WITH THE COMMUNITY AND PROMOTE AWARENESS OF THE SIGNIFICANCE OF HAVILAH (MARKETING)

11. TO FACILITATE WELLNESS THROUGH PHYSICAL AND MENTAL HEALTH ENABLING RESIDENTS TO MAINTAIN THEIR INDEPENDENCE, PERSONAL FREEDOM, IDENTITY, INDIVIDUALITY AND EXISTING RELATIONSHIPS

12. TO ASSIST THE HAVILAH RETIREMENT COMMUNITY IN OBTAINING HOME CARE SERVICES AND TO ADD A HOME CARE ARM TO HAVILAH SERVICES AS AND WHEN THE OPPORTUNITY PRESENTS TO COMMENCE A VIABLE SERVICE