

ISSUED August 2014
29th August 2014

HOP TOPICS

HAVILAH

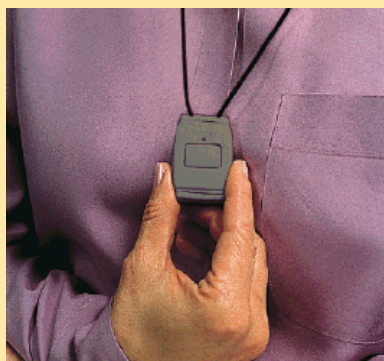
Residential Care & Retirement Living



WIFI and Alarm System Connection to Retirement Units

The installation of the Wi-Fi and Alarm system has nearly been completed with only four units waiting for antenna's to arrive from our supplier to complete installation across the entire complex.

These services are now available for connection to any residents who would like to have one or both services connected to their unit, so please let Keith or Reception know if you are interested. The pricing for these services have been set at levels slightly below those of other available providers. *Note also that with regard to the resident alarm service there is a free service subsidized by the Victorian Government. The scheme has stringent guidelines and there is a waiting list of 4 to 6 months. Application for the free service can be made through Central Goldfields Shire. Any residents who are eligible for this service can quote Raglan House as their contact number.*



COMMUNITY OWNED

QUALITY LIFESTYLE

The fee for connection to Havilah's services are as below -

Havilah Alarm Service

Establishment Fee

\$200.00

\$120.00

Non Pensioners

Pensioners, Health Card Holders, Seniors Card or Carers Card

Monitoring

\$25 per month

Other Options

Daily Call Option

\$5.85 per month

Additional Pendant

\$200 (\$100 refunded on return in good condition)

Replacement Pendant

\$200 (Havilah replacement cost) if lost or damaged by the resident

Residents must agree to use this **emergency** service responsibly and may be levied a call out charge for inappropriate use. Havilah may discontinue this service for repeated inappropriate use of the system.

WIFI – Retirement Units

Establishment Fee

\$99

Monthly Charge

\$30/Month up to 250gb/month

Does not require a modem and this is a saving of \$80 - \$100 but may require a Wi-Fi adapter if not built in (older computers) cost of adaptor \$35.00

No mail server but there are plenty of free mail servers available

Green Waste

Residents are reminded that on request they can have excess green waste collected by Maintenance Officer Stuart and transported to the local refuse centre for recycling. To assist with Refuse Centre charges Stuart requests residents supply him with 4 Council tip vouchers annually.

Any residents who would like to participate can take any spare or un-required vouchers to Reception at the Community Centre.





AFL 2014 SEASON FOOTY TIPPING COMPETITION



Well folks the 2014 AFL footy season is nearly over we have completed 22 rounds with 1 round remaining. Doug Rowe lead the way on (134) Betty Higgins & Dot Kane snapping at his heels on (133) and Elaine Humphrey is still in reach of the title on (132) and Dorrie Duffin still with an outside chance on (131) of pinching the title.

There was an amazing 9 people in Round 22 who correctly Tipped all 9 winners congratulations to Roma & Sheriff Smart, Betty Higgins, Tom Hussey, Les Prime, Elma Taylor, Merv Huggett, & Elaine Humphrey congratulations folks you win \$10.00 each.

Good Luck to all those Tipsters still in the hunt for the title.

USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive

Barb Duffin

barbceo@havilah.org.au

Director of Services

Sandy Platt

sandra.platt@havilah.org.au

Director of Human Services

Annie Constable

dhs@havilah.org.au

Food Services Manger

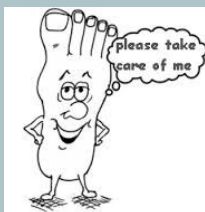
Di Jackson

di.jackson@havilah.org.au

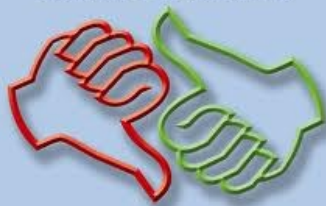
HAVIALH FOOT-CARE & DEBBIE ROTHSAY PODIATRY

To arrange an appointment with Sharon Hodgson Havilah Foot-Care Nurse You can call Havilah Harkness St, Reception Monday to Friday between 9.00am & 4.00pm on 5461 7387 leave your details and Sharon will return your call to confirm an appointment time and date.

Sharon can also refer and arrange an appointment for residents with Podiatrist Debbie Rothsay.



COMPLAINTS COMMENTS COMPLIMENTS



Suggestions

Complaints
Comments
Compliments



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380 email: barbceo@havilah.org.au

Director of Human Services Annie Constable 54 617383 email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 7740715 email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

Contact Numbers For Palmerston St

Community Centre
MON-FRI
9AM-12 NOON
Reception: 5459 0140

Contact Numbers
For Harkness St
MON-FRI
9AM-4PM
Reception: 5461 7387

MON-FRI
5PM-11PM 54 617394
54 617370

11PM-9AM 54 617367

SAT-SUN
9AM-11PM 54 617370
11PM-9AM 54 617367



What's On & Events

- ♦ **Coffee & a Chat** - Community Centre, Meeting Room
Every 2nd Thursday of the month at 2.30pm next session
Will be the 11th September.
- ♦ **500 Card Night** - Community Centre, Meeting Room
Now Every 4th Wednesday of the month at 7.00pm
Next Game 24th September 2014 Tea & Coffee provided
- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function
Room commencing at 5.00pm entertainment, finger food
& drinks.
- ♦ **Havilah on Palmerston Independent Residents
Meeting. (Held Bi-Monthly)**
Wednesday 8th October 2014 @ 2.30pm at the Community
Centre , Meeting Room.
- ♦ **Lifestyle Committee Meeting**
Tuesday 9th September 2014 @ 2.45pm at the Community
Centre , Meeting Room
- ♦ **Church Services at Havilah**
Uniting Church - 1st Wednesday of the month at 2.30pm.
Anglican Church - 1st Thursday of the month at 10.30am
Wattlecity Church - 3rd Thursday of the month at 10.30am
AOG Genesis Church - 4th Thursday of the Month at 10.30am

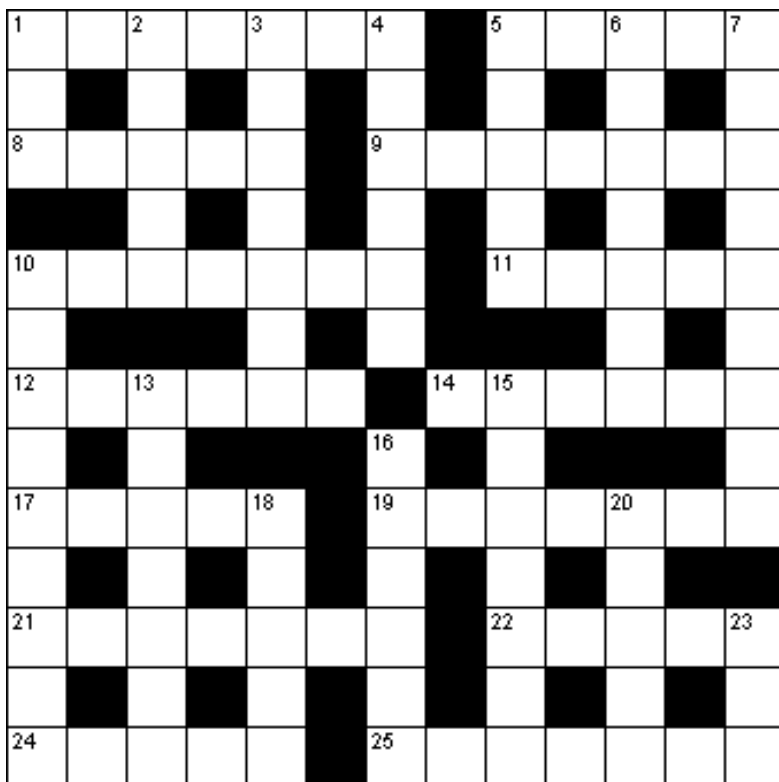
EFTPOS

For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.

Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the Incident to Havilah and we can provide assistance if required.

UK STANDARD CROSSWORD 7 & 8

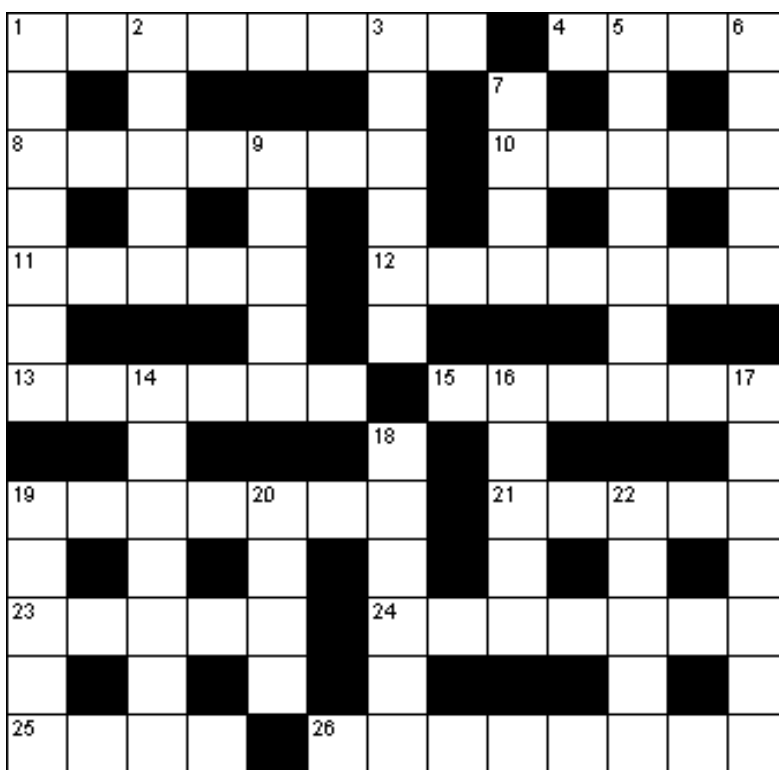


Across

1. Assortment (7)
5. Group of insects (5)
8. Large herbivorous mammal (5)
9. Pagan (7)
10. Unfeigned (7)
11. Ledge (5)
12. Lifted (6)
14. Appraise (6)
17. Notions (5)
19. Fruit (7)
21. Direction (7)
22. Taut or rigid (5)
24. Days of the month (5)
25. Embroiled (7)

Down

1. Chart (3)
2. Inert gas (5)
3. Dissimilar (7)
4. Reverberated (6)
5. Photos (5)
6. Attain (7)
7. Public declaration (9)
10. Decorated food (9)
13. Imprecise (7)
15. Abridge (7)
16. Captured (6)
18. Secret agents (5)
20. Invalidate (5)
23. Conclusion (3)



Across

1. Anteater (8)
4. Parts of a play (4)
8. Unfathomable (7)
10. Declare invalid (5)
11. Permit (5)
12. Mariner (7)
13. Denunciation (6)
15. Polar region (6)
19. Amalgamated (7)
21. Publish (5)
23. Din (5)
24. Aromatic herb (7)
25. Hazard (4)
26. Edible snail (8)

Down

1. Intransigent (7)
2. Majestic (5)
3. Gusto (6)
5. Devise or invent (7)
6. Storage towers (5)
7. Cab (4)
9. Darned (5)
14. Dried grapes (7)
16. Salary increase (5)
17. Cigar (7)
18. Detestable (6)
19. Relating to an arm bone (5)
20. Notion (4)
22. Vernacular (5)

CROSSWORD SOLUTION

M	I	X	T	U	R	E	S	W	A	R	M
A	E	N	C	N	C	A					
P	A	N	D	A	H	E	A	T	H	E	N
	O	L	O	P	I	I					
G	E	N	U	I	N	E	S	H	E	L	F
A		K	D		V	E					
R	A	I	S	E	D	A	S	S	E	S	S
N	N				C	H					T
I	D	E	A	S	A	V	O	C	A	D	O
S	X	P	U	R	N						
H	E	A	D	I	N	G	T	E	N	S	E
E	C	E	H	E	U	N					
D	A	T	E	S	T	A	N	G	L	E	D



A	A	R	D	V	A	R	K	A	C	T	S
D	O				E	T	O	I			
A	B	Y	S	S	A	L	A	N	N	U	L
M	A	E	I	X	C	O					
A	L	L	O	W	S	A	I	L	O	R	S
N		E	H		C						
T	I	R	A	D	E	A	R	C	T	I	C
	A				O	A					H
U	N	I	F	I	E	D	I	S	S	U	E
L	S	D	I	S	L	R					
N	O	I	S	E	O	R	E	G	A	N	O
A	N	A	U								
R	I	S	K	E	S	C	A	R	G	O	T

WORD SEARCH - SHAPES

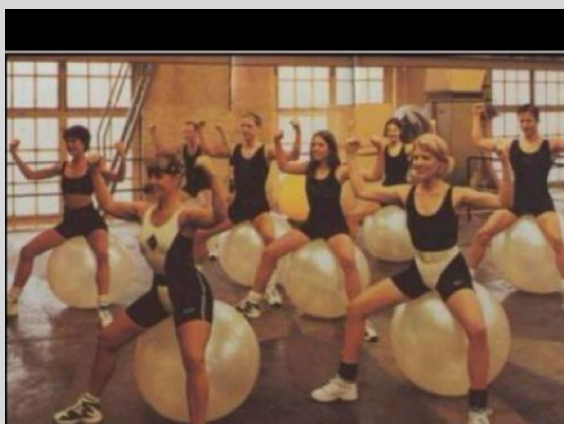
E	D	V	R	Y	N	N	V	H	Y	G	G	L	B	M	U	S	D	M
L	A	R	M	I	S	N	O	R	D	E	H	A	R	T	E	T	I	A
C	C	O	N	E	C	I	D	R	E	I	H	B	H	E	M	E	M	R
R	R	O	G	L	H	U	E	E	D	L	O	E	E	R	H	T	A	G
I	P	E	C	C	P	N	B	V	C	E	L	G	X	T	R	K	R	O
C	N	E	A	T	Z	O	N	O	P	A	H	I	R	A	V	R	Y	L
I	P	I	N	S	A	O	L	I	I	N	G	A	P	M	G	D	P	E
M	O	R	K	T	G	H	L	Y	O	D	P	O	C	S	J	O	K	L
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S	Y	S	T	H	L	G	A	D	Z	O	B	S	A	I	D	A	L	A
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H	D	N	L	O	E	M	Q	M	I	P	N	A	E	Y	Y	T	N	P
D	R	O	G	Y	G	R	S	H	R	A	C	R	A	Z	L	B	C	C
Y	O	N	N	V	Z	I	E	Y	C	P	R	E	U	G	I	O	H	B
N	N	A	A	J	R	E	R	L	L	P	T	T	I	O	N	Z	D	M
G	R	G	I	P	V	L	A	R	E	T	A	L	I	R	D	A	U	Q
N	W	O	R	E	C	T	A	N	G	L	E	E	J	E	E	O	R	S
D	A	N	T	R	H	O	M	B	U	S	K	N	I	P	R	I	L	H

CIRCLE, CONE, CUBE, CUBOID, CYLINDER, DECAGON, DODECAHEDRON, ELLIPSE, HEPTAGON, HEXAGON, NONAGON, OCTAGON, OCTAHEDRON, PARALLELOGRAM, PENTAGON, POLYGON, POLYHEDRON, PRISM, PYRAMID, QUADRILATERAL, RECTANGLE, RHOMBUS, SEMICIRCLE, SPHERE, SQUARE, TETRAHEDRON, TRAPEZIUM, TRIANGLE.

Jokes & Cartoons

Max was caught red handed by a police officer in the very act of burglarizing a store. He was quickly brought to trial. "How do you plead?" asked the judge. "Your honour," answered Max, "before I plead guilty or not guilty I ask that the court kindly appoint a lawyer to defend me." "Max you were caught in the actual commission of a crime. What could any lawyer possibly say in your defence?" That's exactly my point, your honour," said Max. "I'm curious also to hear what he could possibly say!"

I was upset but not too surprised when I saw flashing lights in my rear-view mirror. "I'm terribly sorry officer" I said "I was just trying to make it to a meeting on time." "That's a shame" the officer said upon handing me my ticket, "what time is the meeting called for?" "Three o'clock" I said. The officer looked at his watch, "you could probably still make it if you hurry up!"

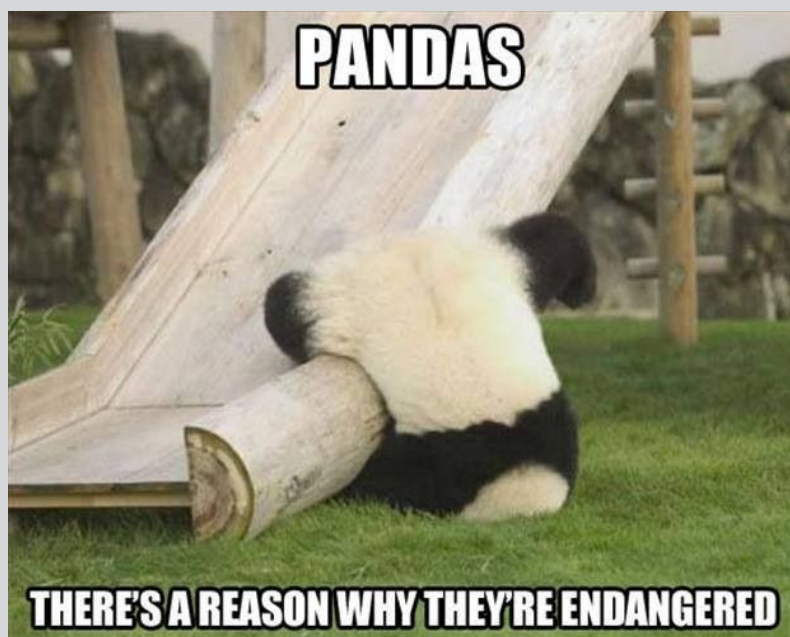


BUBBLEGUM

This is what happens when you swallow it.

THIS ISN'T EVEN

FUNNY-JOKE-PICTURES.COM



PANDAS

THERE'S A REASON WHY THEY'RE ENDANGERED

REMOTELY FUNNY