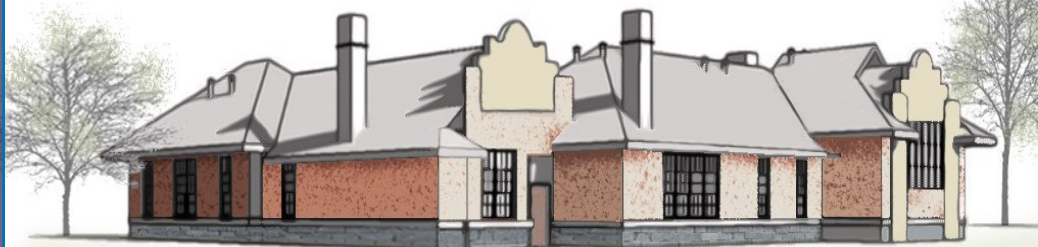


**ISSUED  
30th MARCH  
2015**

# HOP TOPICS

## HAVILAH

Residential Care & Retirement Living



### EASTER SUNDAY

Residents their Family and Friends are invited to Easter Sunday Lunch at the Community Centre.

Easter is a great time for Family and friends to come together and enjoy each others company On this most Special Holiday.

Havilah takes great pride in enabling family & friends to come in and spend time with their loved ones living in the Havilah on Palmerston development.

The Meal will consist of: Medley of Roast Meats, Accompanied by Roast Potato & Pumpkin, Broccoli & Cauliflower Bake and Minted Peas Or Prawn & Avocado Platter with Lemon Chive Dressing & Lemon.

Dessert will be Murray Mousse Chocolate Cake with Berries or Fresh Fruit Salad & Ice-Cream.

The cost of the meal will be \$8.00 and booking is essential.

Please contact the Raglan House Kitchen on 5459 0180 or Activities Co-Ordinator Keith on 5459 0169 or 0409 021 259 to Book.

May all the choicest blessings of  
the world be showered upon you  
and fill your life with  
delight.

**HAPPY EASTER**



## HOP NEWS

The last Resident Lifestyle Committee meeting was held on the 19th of March 2015. It was great to see a number of new faces attend the meeting which was great. Following the Meeting there was Coffee and Chat. It was a lovely afternoon and very promising for the future with good attendance.

Listed below are some of the points of interest to come out of the meeting.

- ♦ **500 Card Night:** It was decided that 500 card night would be discontinued, due to low attendance from the independent community. 500 Cards night will remain part of the Raglan House Activity program and will continue on the 4th Wednesday of each month at 7.00pm. Any Independent residents who would like to continue to play 500 are welcome to join the Residents of Raglan House.
- ♦ **Meet and Greet -Thursday 30 April 2015 - 2.30pm :** The Lifestyle committee decided to host another Meet and Greet for the residents of the Havilah on Palmerston community. The committee thought it was still a barrier that residents living on one side of the development did not know the residents living on the opposite side. The last Meet and Greet to welcome the resident of stage 4 was a great success with over 50 people attending. Come along and meet your neighbour's living in the HOP development we look forward to seeing you.
- ♦ **Name Tags:** The committee thought it may help break down barriers if residents were more easily able recognise one another by wearing Name Tags. Any resident who would like to wear a Name Tag can order one by calling Resident Liaison Officer Keith on 5459 0169 or 0408 774 715. The anticipated cost per Badge would be around \$10.00
- ♦ **Bus Trips:** The committee thought residents living in the development would enjoy occasional Bus trip outs to points of interests and events throughout the Maryborough district.
- ♦ Havilah has a 10 seat Mini-Bus available for use most Weekends. If residents living in the HOP development have a suggestion for an outing please contact Resident Liaison Keith on 5459 0169 or 0408 774 715 or talk to a members of the Lifestyle committee.
- ♦ **Resident Liaison Keith, Annual Leave:** Resident are advised that Resident Liaison Keith will be on Annual Leave from Monday the 13th of April 2015 and will recommence work on Monday the 27th of April 2015. All enquiries should be directed to the HOP Reception on 5459 0140 during his time.



**EASTER MOVIE:** Monday 6th April 2015 commencing at 7.00pm

### **Easter Parade 1948 film**

In this lavish musical, Broadway star Don Hewes' (Fred Astaire) dancing partner (Ann Miller) goes solo, and Don declares that he can make a hit performer out of the next dancer he sees. This turns out to be the inexperienced Hannah (Judy Garland), who bristles as Don tries to make her into his old partner. But as he realizes that he is falling in love with Hannah, Don knows that he must let her grow into her own kind of dancer if he wants her to reach her full potential.

## **Keith's Scone Recipe**

*A number of resident's that have sampled my scones at the Raglan House Resident's High Tea have asked me for my recipe. As it turns out they could not be easier to make. A simple 3 ingredient recipe.*

### **Ingredients**

*3 Cups of Self raising flour  
1 Cup of thickened Cream  
1 Cup of Lemonade ( Diet lemonade works just the well)*

### **Method**

Place the flour into a large mixing bowl.  
Then add the lemonade & cream.

Use a butter knife and combined the ingredients until they make a dough. Then sprinkle the dough in the bowl with flour and form the dough into a ball.

Coat your work surface with flour and pat out the dough with your hand until the dough is approx 1cm thick.

Use a cookie cutter or glass to cut out your scones. Then place the scones in a high sided baking tray and line the base with baking paper.

Place the scones closely together to enable the scones to rise of each other.

Paint the top of the scones with a beaten egg. This gives the scones a glossy golden top for presentation. Bake for 10 –12 Minutes at 220C

Serve with jam and cream or your favorite topping.

If you want a plain scone instead of a sweet scone just use Soda Water instead of Lemonade





## Havilah Harkness Street's Front Entrance Has Moved Temporarily

If visiting Havilah Harkness St please note that the front entrance has moved to the next door along. The portico has been blocked off and cannot be used for pick-up's or drop-off's. Please follow the arrows and entrance signs to the temporary entrance.

Your patience with the refurbishment is appreciated.

### EMAIL

Havilah request that any resident who has an email address to please contact Residents Liaison Officer Keith preferably by email sending to [keithf@havilah.org.au](mailto:keithf@havilah.org.au) or contact him on 0408 774 715 or 5459 0169

Email is a fantastic way for Havilah to communicate with residents. email is instant, fast and efficient.



### Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the Incident to Havilah and we can provide assistance if required.



### **EFTPOS**

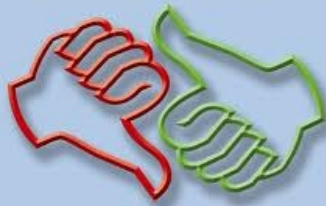
For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.

### USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive	Barb Duffin	<a href="mailto:barbceo@havilah.org.au">barbceo@havilah.org.au</a>
Director of Services	Dave Burrridge	<a href="mailto:dave.burrridge@havilah.org.au">dave.burrridge@havilah.org.au</a>
Director of Human Services	Annie Constable	<a href="mailto:dhs@havilah.org.au">dhs@havilah.org.au</a>
Food Services Manger	Di Jackson	<a href="mailto:di.jackson@havilah.org.au">di.jackson@havilah.org.au</a>

## COMPLAINTS COMMENTS COMPLIMENTS



## Suggestions

Complaints  
Comments  
Compliments



## COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380 email: [barbceo@havilah.org.au](mailto:barbceo@havilah.org.au)

**Director of Human Services Annie Constable** 54 617383 email: [dhs@havilah.org.au](mailto:dhs@havilah.org.au)

**Resident Liaison Officer Keith Fankhauser** 5459 0169 or 0408 774 715 email: [keithf@havilah.org.au](mailto:keithf@havilah.org.au)

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

### GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: [rhonda@havilah.org.au](mailto:rhonda@havilah.org.au) or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

### PALMERSTON ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—12.00 pm for account payments and enquiries

### HARKNESS ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—4.00 pm for account payments and enquiries

## Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to [palmerston@havilah.org.au](mailto:palmerston@havilah.org.au)

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

### ***Havilah on Palmerston Lifestyle Calendar & Meeting Changes***

At the February HOP Residents meeting it was put forth that some residents were unable to attend the Resident or Lifestyle Meetings because they were held on the 2nd Thursday of the month. This conflicted with another previous commitment. It was moved and carried with no objection from those present that the meetings, both Resident and Lifestyle are now to be held on the 3rd Thursday of the month. Coffee and Chat will directly follow both meetings at around 3.30pm. It was also decided that Movie night be changed to the 1st Monday of the Month to avoid having 2 lifestyle activities in the same week. (Coffee & Chat and Movie Night)

**The HOP Calendar is as follows:**

**Week 1      1st Monday of the month - Movie Night commencing at 7.00pm**

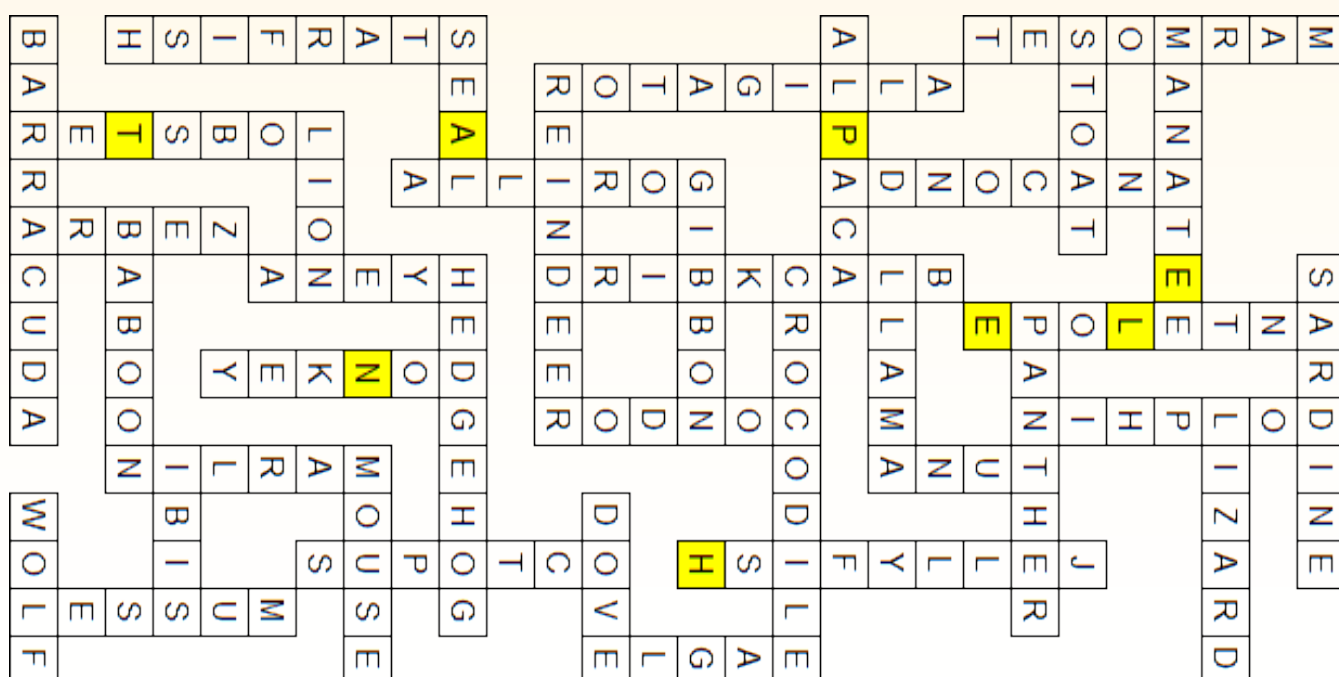
Week 2 Clear

<b>Week 3</b>	<b>3rd Thursday of the month</b>	<b>- Resident Meeting 2.45pm (Even months)</b>
		<b>- Lifestyle Meeting 2.45pm (Odd months)</b>
		<b>- Coffee &amp; Chat 3.30pm</b>

Week 2 Clear

Hopefully this is the last change of dates and times and we can all settle into a routine everyone can remember.. If not consult this ad as a reference.

## CRISS CROSS N0.4 SOLUTION



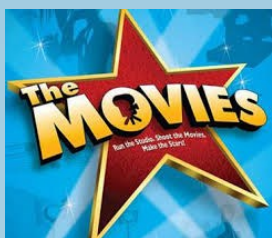
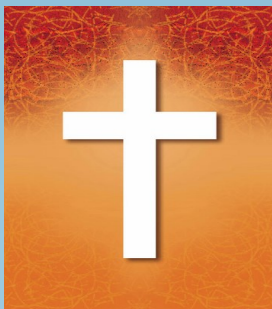
## Contact Numbers For Palmerston St

**Community Centre**  
**MON-FRI**  
**9AM-12 NOON**  
Reception: 5459 0140

**Contact Numbers**  
**For Harkness St**  
**MON-FRI**  
**9AM-4PM**  
Reception: 5461 7387

**MON-FRI**  
**5PM-11PM** 54 617394  
54 617370  
**11PM-9AM** 54 617367

**SAT-SUN**  
**9AM-11PM** 54 617370  
**11PM-9AM** 54 617367

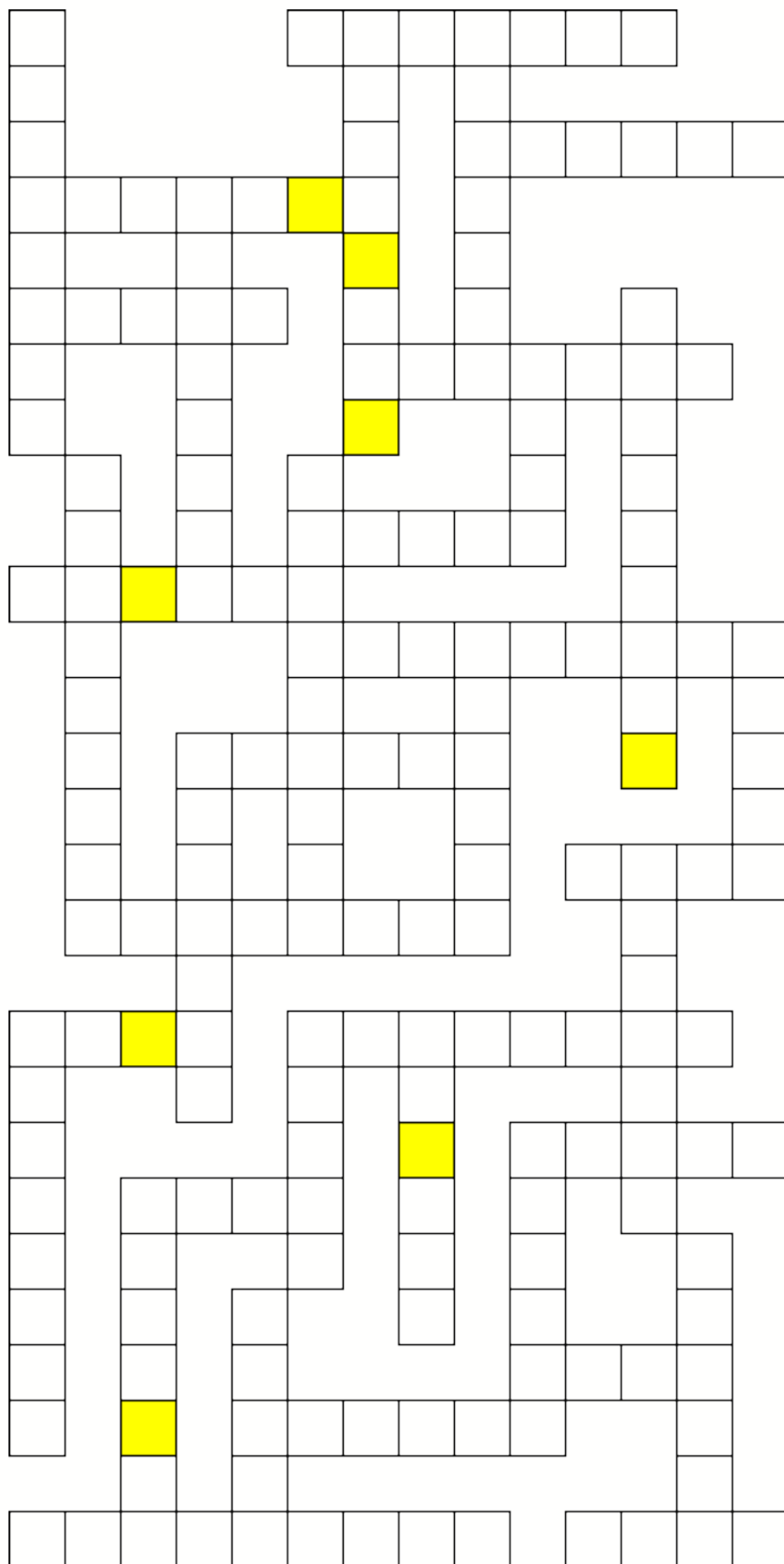


## What's On & Events

- ♦ **Lifestyle Committee Meeting**  
Thursday 21st May 2015 @ 2.45pm at the Community Centre , Meeting Room **Coffee & Chat Immediately after The Meeting**
  - ♦ **Coffee & Chat** - Community Centre, Meeting Room  
Every 3rd Thursday of the month at 3.30pm next session Will be the 16th April 2015.
  - ♦ **Movie Night - Next Movie Monday 6th April 2015**  
Every 1st Monday Evening of the Month in the Community Centre Function Room assemble 7.00pm Movie commences 7.30pm Sharp. Tea & Coffee and light snacks provided.
  - ♦ **500 Card Night** - At the last Residents Lifestyle Committee meeting it was decided Card night would be **Discontinued** due to low attendance.
  - ♦ **Havilah on Palmerston Independent Residents Meeting. (Held Bi-Monthly) Next Meeting**  
Thursday 16th April 2015 at 2.45pm Room 7 of the Community Centre. **Coffee & Chat Immediately after The Meeting**
  - ♦ **HAPPY HOUR**  
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- 
- ♦ **Church Services at Havilah**  
**Uniting Church** - 1st Wednesday of the month at 2.30pm.  
Room 7 of the Community Centre
  - ♦ **Anglican Church** - 2nd Thursday of the month at 10.30am  
Room 7 of the Community Centre
  - ♦ **SALVATION ARMY CHURCH** - 4th Wednesday each Month 2.45pm
  - ♦ **AOG Genesis Church** - Selected Dates Throughout the Year

## CRISS CROSS NO.4

Can you fit the words correctly into the grid?  
The letters in the yellow boxes will spell out another word.



4 letter words

DOVE  
IBIS  
LION  
SEAL  
TUNA  
WOLF

5 letter words

EAGLE  
HYENA  
LLAMA  
MOUSE  
STOAT  
ZEBRA

6 letter words

ALPACA  
BABOON  
CONDOR  
DONKEY  
GIBBON  
LIZARD  
MARLIN  
MUSSEL

7 letter words

DOLPHIN  
GORILLA  
LOBSTER  
MANATEE  
OCTOPUS  
PANTHER  
SARDINE

8 letter words

ANACONDA  
ANTELOPE  
HEDGEHOG  
MARMOSSET  
REINDEER  
STARFISH

9 letter words

ALLIGATOR  
BARRACUDA  
BLACKBIRD  
CROCODILE  
JELLYFISH

Solution page 6



## WORD SEARCH - ON THE MOVE

D	L	O	H	E	S	U	O	H	T	E	U	S	S	I	L	L	X	M
S	R	E	H	T	O	M	E	C	E	I	N	B	R	I	A	R	A	D
G	N	I	R	P	S	F	F	O	P	A	R	E	N	T	E	T	L	Q
W	A	L	N	I	R	E	T	S	I	S	G	E	C	T	R	I	B	E
S	I	A	V	K	E	L	C	N	U	E	A	N	S	I	H	P	V	S
H	L	H	P	L	T	Y	T	R	A	G	H	I	A	C	R	A	O	W
C	R	C	R	O	C	V	T	E	E	N	S	R	W	O	N	B	X	A
E	E	R	O	F	O	R	C	N	S	L	C	M	G	C	I	B	N	L
E	L	A	G	N	U	V	E	Q	A	H	A	E	T	W	G	O	P	N
R	A	I	E	I	S	V	I	H	R	D	N	T	S	V	I	V	T	I
T	T	R	N	K	I	X	K	E	T	I	N	C	I	T	R	V	N	Y
Y	I	T	Y	W	N	B	H	S	T	O	G	E	A	O	O	L	E	L
L	V	A	W	Y	Y	T	V	O	N	V	M	R	C	V	N	R	C	I
I	E	P	N	B	O	C	R	Q	D	N	E	D	A	S	B	L	S	M
M	M	B	A	R	D	Q	J	U	B	N	P	D	N	R	E	T	E	A
A	T	B	B	B	R	O	T	H	E	R	I	N	L	A	W	D	D	F
F	N	R	E	H	T	A	F	G	Q	A	D	V	A	J	R	Q	D	O
I	U	T	R	E	H	T	A	F	D	N	A	R	G	V	D	G	J	Z
J	A	R	I	E	H	S	S	E	R	I	E	H	V	J	V	J	R	W

ANCESTOR, AUNT, BABY, BROTHER, BROTHER-IN-LAW, CHILD, CLAN, COUSIN, DESCENDANT, DESCENT, FAMILY, FAMILY TREE, FATHER, GENERATION, GRANDFATHER, GRANDMOTHER, HEIR, HEIRESS, HOUSEHOLD, INLAWS, ISSUE, KINFOLK, LINEAGE, MATRIARCH, MOTHER, NIECE, OFFSPRING, ORIGIN, PARENT, PATRIARCH, PROGENITOR, PROGENY, RELATION, RELATIVE, SISTER, SISTER-IN-LAW, TRIBE, UNCLE.

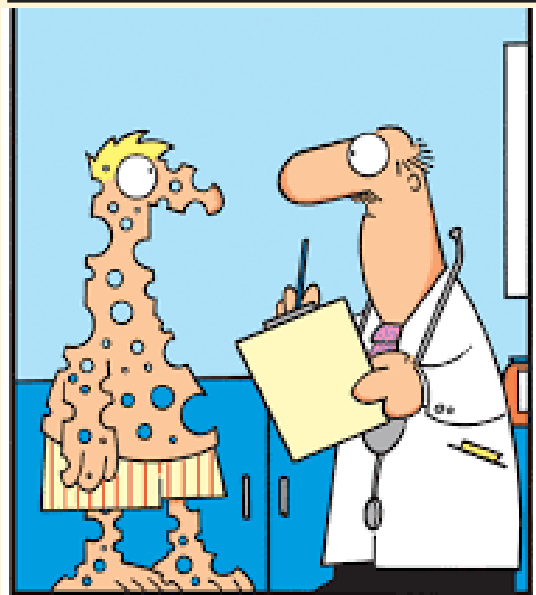
# Hava Laugh



A doctor and a lawyer were both at a reception. The lawyer noticed that people were constantly coming over to the doctor. "Why are so many people coming over to you?" asked the lawyer. "It's terrible," sighed the doctor, "ever since I became a doctor I don't have a moments peace, people are constantly coming over to me for medical advice." "I'll tell you what I do," said the lawyer with a sneer, "I send them a bill in the mail." The doctor agreed with the lawyer that this was a good solution. The next day upon mailing the bills he was surprised to see a letter from the lawyer, he was even more surprised when he opened it.....it was a bill!

Today a man knocked on my door and asked for a small donation towards the local swimming pool. I gave him a glass of water.

As a professional photographer, Judy takes a lot of pride in her pictures. Wherever she goes, she brings her pictures with her, to show off her work. "Wow", said her host Sandra, "these are really nice pictures, you must have a great camera." Fuming mad at the implication that her whole talent came from her camera. Judy waited until the end of the meal and then thanked her host, "thank you the meal was delicious," and then as if an after-thought added, "you must have great pots."



"I lost 60 pounds on the Swiss Cheese Diet!"



**"Today I ate two bowls of dog food, a sandwich crust, some spaghetti that fell on the floor, half of your cat food, a wet tea bag, three bugs and the inside of a sneaker. How many grams of fat is that?"**

A little boy was in a cemetery with his mother

"Mommy" the boy asked, "do they ever bury two people in the same grave?"

"Of course not, dear." replied the mother, "Why would you think that?"

"The tombstone back there said, Here lies a lawyer and an honest man."