

**ISSUED**  
**30th SEPTEMBER**  
**2015**

# HOP **HAVILAH** TOPICS

Residential Care & Retirement Living



## **PIP, MEL & IAN PERFORM AT HAPPY HOUR**

Raglan House recently had a new group of performers come into perform at Happy Hour. Pip, Mel and Ian come from St Arnaud and perform throughout the district at a host of different venues.

Mel said the group love to volunteer their services at Nursing Homes, Community Groups and for Community events. Mel stated the group get a tremendous amount of satisfaction performing for the people in the Community and are kept very busy with over 20 booking between now and Christmas.

The Havilah on Palmerton residents loved the bands brand of music and enjoyed singing along. By popular demand the group confirmed they will return to Raglan House to perform at Happy Hour in October on 2nd, in November on 6th and December on the 4th. The Havilah on Palmerston community gave the band a great welcome with a lot of residents staying behind after Happy Hour to talk to the performers and express thanks.



## **COUNTRY CARE EXPO**

Bendigo Country Care will stage an Expo of their product range in the Community Centre's function room again this year on Wednesday 28th October 2015 from 1.30pm.

Paul Egan & colleagues from Country Care will be on hand to display and demonstrate the entire product range. Last years event was a huge success, residents of the entire Havilah on Palmerston community were able to view all the new products that were available, which includes Mobility devices, Chairs & Seats, Daily living aids, Continence products, Mobility aids, BPM medical info jeweller, showering & bathing aids and much more.

We look forward to seeing you on the day.



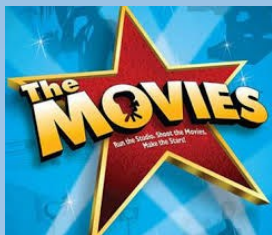
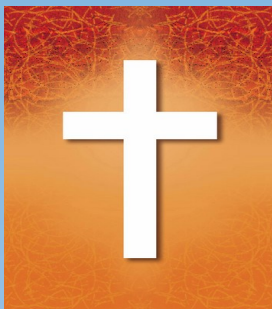
## Contact Numbers For Palmerston St

**Community Centre**  
**MON-FRI**  
**9AM-12 NOON**  
Reception: 5459 0140

**Contact Numbers**  
**For Harkness St**  
**MON-FRI**  
**9AM-4PM**  
Reception: 5461 7387

**MON-FRI**  
**5PM-11PM** 54 617394  
54 617370  
**11PM-9AM** 54 617367

**SAT-SUN**  
**9AM-11PM** 54 617370  
**11PM-9AM** 54 617367



## What's On & Events

- ♦ **Lifestyle Committee Meeting**  
Thursday 19h November 2015 @ 2.45pm at the Community Centre , Meeting Room **Coffee & Chat immediately after the meeting**
- ♦ **Coffee & Chat** - Community Centre, Meeting Room  
Every 3rd Thursday of the month at 3.00pm
- ♦ **Movie Night** - Will return on Monday the 5th October 2015.
- ♦ **500 Card Night** - Raglan House  
Every 4th Wednesday of the month at 7.00pm  
Tea & Coffee provided.
- ♦ **Havilah on Palmerston Independent Residents Meeting. (Held Bi-Monthly) Next Meeting**  
Thursday 15th October 2015 at 2.45pm Room 7 of the Community Centre. **Coffee & Chat immediately after the meeting**
- ♦ **HAPPY HOUR**  
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- ♦ **Sing-a-Long ( Having a Break)**  
With Cynthia Jarratt, Bob Osborne and the residents of Raglan House will be having a break for the next 3 months and will Return in December for the Christmas Carol Edition..
- ♦ **Carpet Bowls**  
Every Friday 10.30am in Raglan House at The Neill St End with June Gillespie, Anne Stuart & Val Marks



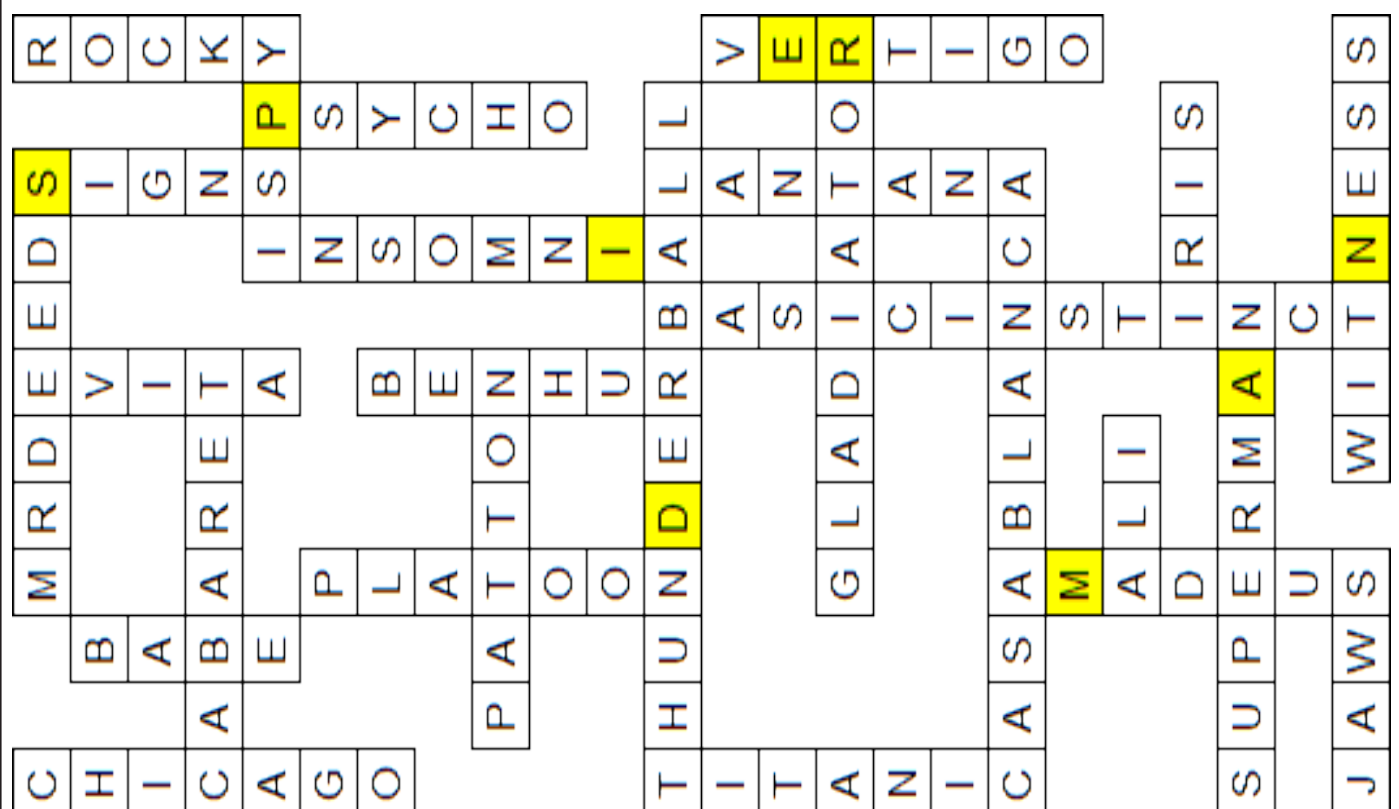
# HOP CHURCH SERVICES



- ♦ **Uniting Church** - 1st Wednesday of the month at 2.30pm.  
Room 7 of the Community Centre
- ♦ **Anglican Church** - 2nd Thursday of the month at 10.30am  
Room 7 of the Community Centre
- ♦ **SALVATION ARMY CHURCH** - 4th Wednesday each  
Month 2.45pm
- ♦ **AOG Genesis Church** - Selected Dates Throughout the  
Year



## CRISS CROSS SOLUTION



## AFL FOOTY TIPPING 2015

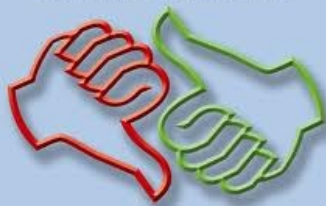


Dorrie Duffin took the honours with a comfortable win in this years AFL Football Tipping Competition. Dorrie won with a total of 146 from Lesley Boxall on 141 with Doug Rowe last years winner and Betty Higgins coming home in equal 3rd place on 139.

Our Wooden Spooner this year was Elsie Tobin. Good on you Elsie for your persistence and for having a go. Study up all the teams form in the off season and try to go from the Wooden Spoon to Premier Tipster. Thanks to all who participated and we hope to see you again next year.



## COMPLAINTS COMMENTS COMPLIMENTS



## Suggestions



## COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380 email: [barbceo@havilah.org.au](mailto:barbceo@havilah.org.au)

**Director of Human Services Kelsey Hooper** 54 617383 email: [dhs@havilah.org.au](mailto:dhs@havilah.org.au)

**Resident Liaison Officer Keith Fankhauser** 5459 0169 or 0408 774 715 email: [keithf@havilah.org.au](mailto:keithf@havilah.org.au)

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

### GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: [rhonda@havilah.org.au](mailto:rhonda@havilah.org.au) or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

### PALMERSTON ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—12.00 pm for account payments and enquiries

### HARKNESS ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—4.00 pm for account payments and enquiries

## Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to [palmerston@havilah.org.au](mailto:palmerston@havilah.org.au)

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803



## JUSTICE OF THE PEACE

There are 2 Justice's of the peace living in the Havilah On Palmerston Community.

If residents require their assistance your are welcome to contact them during business hours to arrange their services.



**Contact Details: Bob Osborne Phone: 5461 2709 Mobile: 0409 189 681**

**Email: [bobosborne8@iprimus.com](mailto:bobosborne8@iprimus.com)**

**(Currently Away) Terry Simpson Mobile. 0419 737 837**

**Email: [terryhsimpson@gmail.com](mailto:terryhsimpson@gmail.com)**

### **Nuisance Phone Calls**

At the Last Residents meeting, Residents reported they had receive phone calls from persons claiming they represented Banks. That money had been taken from their account by mistake and required your Banking details to credit the money into your account. This type of phone call should at all times be Ignored. Don't engage the caller just hang up.

**PLEASE DO NOT ADVISE YOUR BANK DETAILS TO ANYONE OVER THE 'PHONE AND REPORT ALL SUCH CALLS TO RECEPTION.**

### **USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM**

Sometimes it is out of hours when you think of things you might like to raise with us . For those with email access you can have a conversation by email with our management team.

Chief Executive	Barb Duffin	<a href="mailto:barbceo@havilah.org.au">barbceo@havilah.org.au</a>
Director of Services	Dave Burridge	<a href="mailto:dave.burridge@havilah.org.au">dave.burridge@havilah.org.au</a>
Director of Human Services	Kelsey Hooper	<a href="mailto:dhs@havilah.org.au">dhs@havilah.org.au</a>
Food Services Manger	Di Jackson	<a href="mailto:di.jackson@havilah.org.au">di.jackson@havilah.org.au</a>

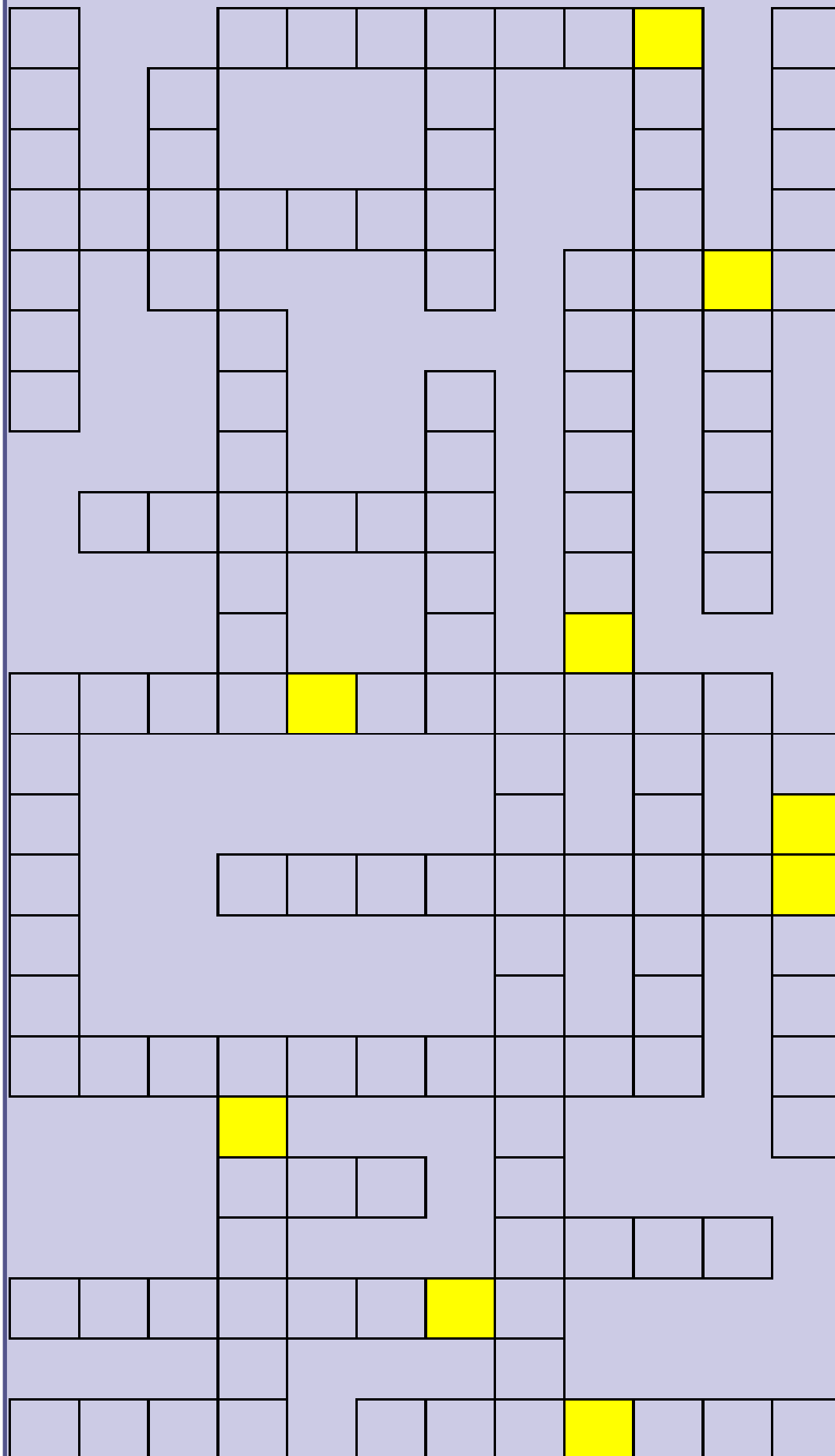
### **EFTPOS**

**For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.**



# CRISS CROSS NO.10

Can you fit the words correctly into the grid?  
The letters in the yellow boxes will spell out another word.



3 letters  
ALI

4 letters  
BABE  
I SPY  
IRIS  
JAWS

5 letters  
EVITA  
ROCKY  
SIGNS

6 letters  
BEN HUR  
PATTON  
PSYCHO

7 letters  
AMADEUS  
CABARET  
CHICAGO  
LANTANA  
MR DEEDS  
PLATOON  
TITANIC  
VERTIGO  
WITNESS

8 letters  
INSOMNIA  
SUPERMAN

9 letters  
GLADIATOR

10 letters  
CASABLANCA

11 letters  
THUNDERBALL

13 letters  
BASIC INSTINCT

# WORD SEARCH - SWEET THINGS

C	W	O	L	L	A	M	H	S	R	A	M	I	M	W	I	E	M	T
M	E	S	S	U	O	M	R	A	T	C	E	N	N	M	L	O	A	R
N	O	T	A	G	U	O	N	M	E	N	I	L	A	R	P	H	R	E
O	R	L	S	U	G	A	R	T	A	L	G	B	B	T	C	T	Z	S
N	E	O	A	T	S	B	M	M	E	E	C	H	R	T	E	A	I	S
P	F	L	C	S	T	S	B	N	G	K	R	C	O	I	S	E	P	E
A	T	B	P	K	S	R	O	N	R	T	N	C	V	Y	T	M	A	D
R	O	F	V	P	O	E	A	L	R	R	S	U	R	H	P	T	N	G
E	F	V	U	S	A	M	S	E	F	R	J	U	J	O	E	E	L	Q
I	F	L	I	D	C	Y	A	P	E	Y	P	Y	N	N	X	E	S	E
L	E	A	I	N	G	C	D	T	R	I	D	Z	M	E	G	W	T	R
T	E	N	A	W	L	E	T	N	V	N	E	N	M	Y	V	S	E	I
L	R	L	T	E	R	U	V	S	A	C	C	H	A	R	I	N	E	C
W	B	B	O	N	B	O	N	C	V	C	M	B	W	C	H	C	W	E
L	E	M	A	R	A	C	M	U	G	G	N	I	W	E	H	C	S	M
E	T	A	L	O	C	O	H	C	N	O	I	T	C	E	F	N	O	C
V	E	R	U	T	I	F	N	O	C	T	N	A	D	N	O	F	N	B
P	O	R	D	M	U	G	M	A	E	R	C	E	C	I	D	V	J	E
N	A	E	B	Y	L	L	E	J	P	O	P	I	L	L	O	L	N	H

AMBROSIA, BLANCMANGE, BON BON, BRITTLE, BUTTERSCOTCH, CANDY, CANDY APPLE, CANDY FLOSS, CARAMEL, CHEWING GUM, CHOCOLATE, CONFECTION, CONFITURE, CREAM, DESSERT, FONDANT, FUDGE, GUMDROP, HONEY, ICE CREAM, JELLY BEAN, JUNKET, LOLLIPOP, MARSHMALLOW, MARZIPAN, MOLASSES, MOUSSE, NECTAR, NONPAREIL, NOUGAT, PRALINE, ROCK, SACCHARINE, SUGAR, SWEETMEAT, SWEETS, SYRUP, TOFFEE, TREACLE.

## Hav-A-Laugh

Brian was pulled over for speeding, and as the cop approached his car, he noticed lighter fluid, matches, and torches, all in the passenger seat right next to him. "Sir," said the cop, motioning to the paraphernalia. "Can I ask why you have that stuff in the car?" "Well officer," said Brian, "it's quite simple, I'm a juggler in a circus and this is my equipment!" The cop, clearly not believing him, insisted that he come over to the side of the road and juggle the torches so he can see if his story was indeed true. Just then an elderly couple cruised by and the old man turned to his wife, "Suzie, am I glad I finally gave up drinking! Can you believe the drinking test they are giving now?!"



### ALCOHOL DRIVER TEST

Even if he passes the sobriety test I still think he is screwed.

motifake.com



### TESTING TESTING

Check 1, 2... Is this thing on?

motifake.com