

ISSUED 26/05/2014
APRIL/MAY 2014

HOP TOPICS



Residential Care & Retirement Living



SERIOUSLY 60'S AT HAPPY HOUR

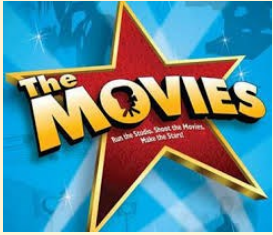
Geoff & Meryl James of Seriously 60's come into play at Happy Hour every 4th Friday of the month. They perform a variety of different music from many different era's Old Time, War time, 50's 60's & 70's and do a fantastic job of entertaining all the residents of the Havilah Community. So come along and join in the fun, Finger Food, Hot and Cold Beverages are provided, Lucky Door Prizes. A good chance to meet your Neighbours



Pictured Above: Geoff & Meryl perform for the appreciative residents at Happy Hour.

MEET & GREET A GREAT SUCCESS

Residents of the Independent community recently got together for a meet and greet mixer held in the Community Centre Function Room. The members of the Lifestyle Committee were on hand to chat with all residents and get ideas for future events and activities. 36 Independent residents attended the Mixer and it gave all residents a great opportunity to meet the people living in the Havilah on Palmerston



MOVIE NIGHT



Havilah on Palmerston recently had its first Movie Night in the Community Centre's Function Room. The feature Movie was the Worlds Fastest Indian starring Anthony Hopkins. 15 residents came along and watched the movie and enjoyed Tea & Coffee and a chat after the movie. All who attended said they really enjoyed the evening and that it was good to get together and have laugh.

The next movie night will be on Wednesday 11th of June 2014 at 7.00pm. So come along for a great night out and the opportunity to meet the people in your community.

MOTHERS DAY

The Havilah on Palmerston community got together to celebrate Mother Day. Residents attended the Mothers day luncheon in the community centres function. Room. All resident who attended commented that the room was beautifully decorated and that the meal served was delicious. Havilah hopes all our Mums a had a wonderful day with their families and loved ones.





AFL 2014 SEASON FOOTY TIPPING COMPETITION



The Footy tipping is well underway for season 2014 and the leaderboard is starting to take shape. The residents of Raglan House and the Independent community are vying for top spot on the leaderboard and the title of leading Tipster for season 2014.

Leaders after round 10 - 1st Place (56) Joan Sinclair & Dot Kane 2nd (55) Elaine Humphrey, Jean Smith & Dorrie Duffin 3rd Place (54) Lesley Boxall, Doug Rowe & George Pickering

Round (2) Tipping all 9 winners: Shirley Huggett & Round (7) Rene Hussey congratulations Ladies you both win \$10.00

USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive

Barb Duffin

barbceo@havilah.org.au

Director of Services

Sandy Platt

sandra.platt@havilah.org.au

Director of Human Services

Annie Constable

dhs@havilah.org.au

Food Services Manger

Di Jackson

di.jackson@havilah.org.au

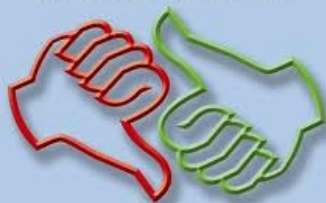
HAVIALH FOOT-CARE & DEBBIE ROTHSAY PODIATRY

To arrange an appointment with Sharon Hodgson Havilah Foot-Care Nurse You can call Havilah Harkness St, Reception Monday to Friday between 9.00am & 4.00pm on 5461 7387 leave your details and Sharon will return your call to confirm an appointment time and date.

Sharon can also refer and arrange an appointment for residents with Podiatrist Debbie Rothsay.



COMPLAINTS COMMENTS COMPLIMENTS



Suggestions

Complaints
Comments
Compliments



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380 email: barbceo@havilah.org.au

Director of Human Services Annie Constable 54 617383 email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 7740715 email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

Contact Numbers For Palmerston St

Community Centre
MON-FRI
9AM-12 NOON
Reception: 5459 0140

Contact Numbers
For Harkness St
MON-FRI
9AM-4PM
Reception: 5461 7387

MON-FRI
5PM-11PM 54 617394
54 617370
11PM-9AM 54 617367

SAT-SUN
9AM-11PM 54 617370
11PM-9AM 54 617367



What's On & Events

- ♦ **Card Night** - Community Centre, Meeting Room at 27th May 2014 at 7.00pm.
- ♦ **Movie Night** - Community Centre, Function Room 11th June 2014 at 7.00pm
- ♦ **Computer Lessons with Derrick Wiggins**
Every Thursday from 1.30pm in the Community Centre, Computer Room all welcome
- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- ♦ **Havilah on Palmerston Independent Residents Meeting**
Tuesday 10th June 2014 @ 1.15pm at the Community Centre Function Room

EFTPOS

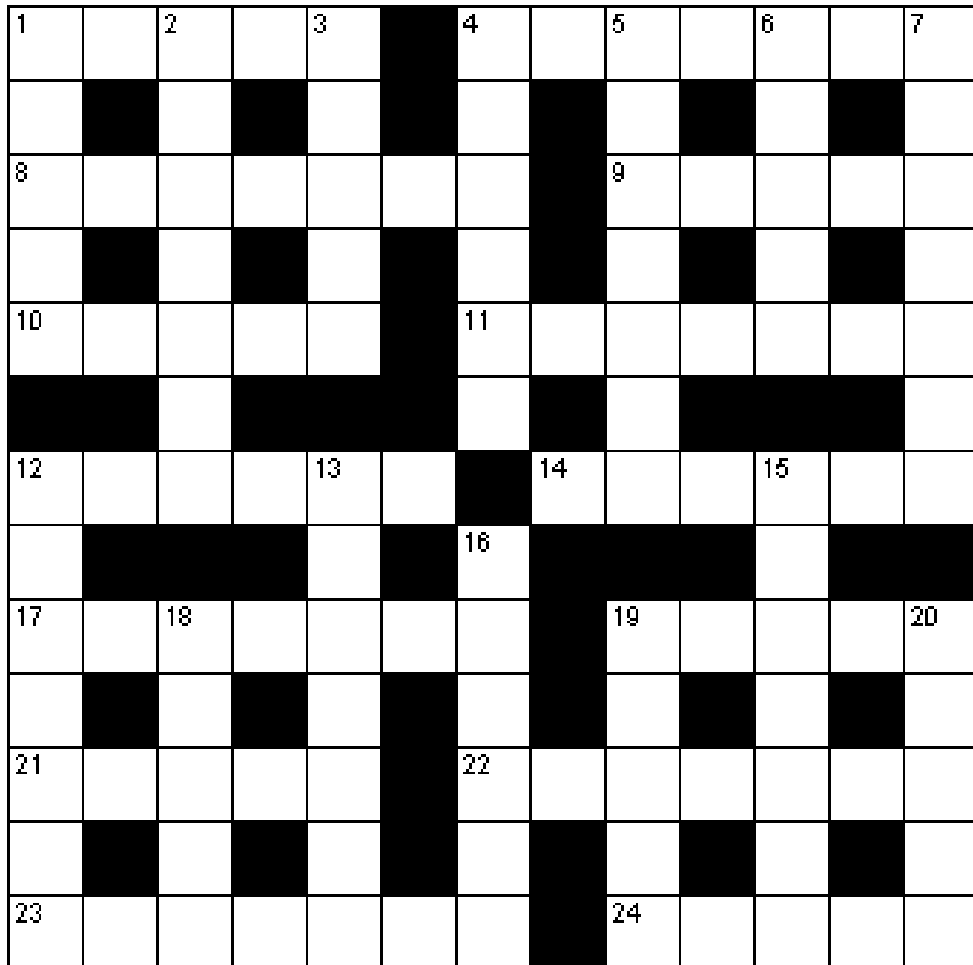
For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.

Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the incident to Havilah and we can provide assistance if required.

UK STANDARD CROSSWORD 3

Sherlock Holmes and Dr. Watson went on a camping trip. After a good meal and a bottle of wine, they lay down for the night, and went to sleep. Some hours later, Holmes awoke and nudged his faithful friend. "Watson, look up at the sky and tell me what you see." Watson replied, "I see millions and millions of stars." "What does that tell you?" Holmes asked, Watson pondered for a minute. "Astronomically, it tells me that there are millions of galaxies and potentially billions of planets. Astrologically, I observe that Saturn is in Leo. Horologically, I deduce that the time is approximately a quarter past three. Theologically, I can see that God is all-powerful and that we are small and insignificant. Meteorologically, I suspect that we will have a beautiful day tomorrow. "What does it tell you?" Holmes was silent for a minute, then spoke. "Watson, you idiot. Somebody has stolen our tent!"



WORD SEARCH SPORTS

G	N	I	L	I	A	S	S	E	G	N	I	I	K	S	S	V	S	R
S	I	N	N	E	T	K	V	S	V	I	V	W	L	Q	L	C	W	V
E	W	I	J	V	A	G	S	S	N	O	P	V	U	J	X	T	I	A
T	V	M	V	T	Y	R	T	O	A	N	L	A	V	B	W	I	M	J
B	E	L	I	E	E	S	V	R	U	R	S	L	A	A	F	M	M	V
T	A	N	L	D	L	R	I	C	A	H	C	D	E	E	C	H	I	J
D	G	S	N	A	E	I	N	A	I	E	M	H	N	Y	A	G	N	V
A	Z	U	E	C	B	M	T	L	T	I	G	C	E	N	B	V	G	G
V	O	B	C	B	V	T	V	E	N	Y	I	N	D	R	B	A	G	N
R	T	O	E	D	A	U	E	T	K	N	T	B	I	M	Y	N	L	I
O	S	V	I	V	I	L	O	K	G	C	A	L	E	L	I	G	C	L
M	O	D	U	J	W	N	L	L	S	L	I	B	R	X	R	V	C	C
G	N	I	L	T	S	E	R	W	L	A	J	R	O	B	A	U	P	Y
I	S	C	I	T	E	L	H	T	A	G	B	B	C	N	C	B	C	C
G	N	I	V	I	D	Q	L	L	A	B	T	O	O	F	G	J	V	Y
S	C	I	T	S	A	N	M	Y	G	T	Y	E	K	C	O	H	A	B
G	N	I	C	A	R	E	S	R	O	H	I	S	P	R	L	P	M	G
G	N	I	C	A	R	R	O	T	O	M	I	R	W	V	F	V	H	U
Z	L	L	A	B	T	E	N	O	L	O	P	G	N	I	W	O	R	R

ARCHERY, ATHLETICS, BADMINTON, BASEBALL, BASKETBALL, BOXING, CRICKET, CURLING, CYCLING, DIVING, FENCING, FOOTBALL, GOLF, GYMNASTICS, HANDBALL, HOCKEY, HORSE RACING, JUDO, LACROSSE, MOTOR RACING, NETBALL, POLO, ROUNDERS, ROWING, RUGBY, SAILING, SKATING, SKIING, SOCCER, SQUASH, SWIMMING, TENNIS, VOLLEYBALL, WRESTLING.

AND NOW A FEW JOKES FROM AIR TRAFFIC CONTROL!

"TWA 2341, for noise abatement turn right 45 degrees."

"Center, we are at 35,000 feet . How much noise can we make up here?"

"Sir, have you ever heard the noise a 747 makes when it hits a 727?"

A DC-10 had come in a little fast and thus had an exceedingly long roll out after touching down.

San Jose Tower Noted: "American 751, make a hard right turn at the end of the runway, if you are able.

If you are not able, take the Guadalupe exit off Highway 101, make a right at the lights and return to the airport."

A Pan Am 727 flight waiting for start clearance in Munich overheard the following:

Lufthansa (in German): "Ground, what is our start clearance time?"

Ground (in English): "If you want an answer you must speak in English.

Lufthansa (in English): "I am a German, flying a German airplane, in Germany. Why must I speak English?"

Unknown voice from another plane (in a beautiful British accent):

"Because you lost the bloody war."

One day the pilot of a Cherokee 180 was told by the tower to hold short of the active runway while a DC-8 landed.

The DC-8 landed, rolled out turned around, and taxied back past the Cherokee.

Some quick-witted comedian in the DC-8 crew got on the radio and said, "What a cute little plane. Did you make it all by yourself?"

The Cherokee pilot, not about to let the insult go by, came back with a real zinger: "I made it out of DC-8 parts.

Another landing like yours and I'll have enough parts for another one."