

ISSUED 28th July 2014
JULY 2014

HOP TOPICS

HAVILAH

Residential Care & Retirement Living



RESIDENT LIFESTYLE COMMITTEE

The Havilah on Palmerston, Resident Lifestyle committee currently consists of 6 members June Gillespie, Anne Stuart, Elma Taylor, Bob Osborne & Elaine Humphrey with Resident Liaison Officer Keith Fankhauser Chairing and recording the minutes of each bi-monthly meeting.

If Independent residents have ideas for activities or events, we invite you to attend the Lifestyle committee meetings. Residents are also welcome to pass on any suggestions they may have to any member of the Lifestyle committee. Current activities being held are Cards (500) and Coffee & Chat. Movie Night will recommence in the warmer weather.

Havilah looks forward to creating a friendly open and supportive community environment enabling the residents of the Havilah on Palmerston development to be engaged, active and involved.

So come along and support our current activities and help create new and interesting things to do. Get to know the people living in your community and find people with common interests to yourself.



Green Waste

Residents are reminded that on request they can have excess green waste collected by Maintenance Officer Stuart and transported to the local refuse centre for recycling. To assist with Refuse Centre charges Stuart requests residents supply him with 4 Council tip vouchers annually.

Any residents who would like to participate can take any spare or un-required vouchers to Reception at the Community Centre.



GIFTS:

We ask that Residents do not make gifts to individual members of staff of Havilah. Individual staff accepting gifts put their jobs in jeopardy so please do not be upset when gifts are refused. We would appreciate your co-operation in relation to this. A smile and thank you lets us know that you are happy at Havilah and our staff are rewarded by the knowledge that they have contributed to your wellbeing and enjoyment of each day.



CONGRATULATIONS TO OUR MAJOR RAFFLE WINNERS

**1ST Prize \$10,000 Goods/Services Retailer/s of choice
Ticket No. 14 RON GILES**

**2nd Prize \$5,000 Goods/Services Retailer/s of choice
Ticket No. 235 ABCD SYNDICATE**



Congratulations to our early bird weekly prize winners of \$500.

Week 1 - Joan Fryer, Week 2 - Anne Jardine, Week 3 - Marlene Currie, Week 4 - Jeff Hooper, Week 5 - Joan Hartley, Week 6 - Bernie Crameri, Week 7 - L & R Emerson, Week 8 - Bartlett Girls, Week 9 - Di Hooper, Week 10 - Sandhurst Cleaning Supply

Thank you to everyone who have participated in this very important fundraiser for Havilah



AFL 2014 SEASON FOOTY TIPPING COMPETITION



The Footy Tipping is getting to the business end of the season with a lot of tipsters in position to win the title. Betty Higgins leads the way and has been good form for most of the season and has always had the leaders in her sights. **Good Luck to all for the remainder of the season.**

Leaders after round 18 - 1st Place (107) 2nd (106) Doug Rowe & Dot Kane 3rd Place (81) Dorrie Duffin.

Round (17) Tipping all 9 winners: Ann Stuart congratulations you have won yourself \$10.00.

USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive	Barb Duffin	barbceo@havilah.org.au
Director of Services	Sandy Platt	sandra.platt@havilah.org.au
Director of Human Services	Annie Constable	dhs@havilah.org.au
Food Services Manger	Di Jackson	di.jackson@havilah.org.au

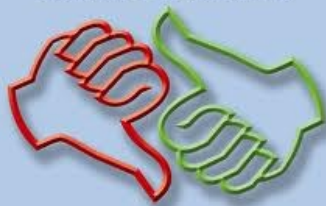
HAVIALH FOOT-CARE & DEBBIE ROTHSAY PODIATRY

To arrange an appointment with Sharon Hodgson Havilah Foot-Care Nurse You can call Havilah Harkness St, Reception Monday to Friday between 9.00am & 4.00pm on 5461 7387 leave your details and Sharon will return your call to confirm an appointment time and date.

Sharon can also refer and arrange an appointment for residents with Podiatrist Debbie Rothsay.



COMPLAINTS COMMENTS COMPLIMENTS



Suggestions

Complaints
Comments
Compliments



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380 email: barbceo@havilah.org.au

Director of Human Services Annie Constable 54 617383 email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 7740715 email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS

MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

Contact Numbers For Palmerston St

Community Centre
MON-FRI
9AM-12 NOON
Reception: 5459 0140

Contact Numbers
For Harkness St
MON-FRI
9AM-4PM
Reception: 5461 7387

MON-FRI
5PM-11PM 54 617394
54 617370
11PM-9AM 54 617367

SAT-SUN
9AM-11PM 54 617370
11PM-9AM 54 617367



What's On & Events

- ♦ **Coffee & a Chat** - Community Centre, Meeting Room
Commencing Every 2nd Thursday of the month at 2.30pm
- ♦ **500 Card Night** - Community Centre, Meeting Room
Every 4th Tuesday of the month at 7.00pm
Next Game 24th June 2014 Tea & Coffee provided
- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- ♦ **Havilah on Palmerston Independent Residents Meeting. (Held Bi-Monthly)**
Wednesday 12th August 2014 @ 2.30pm at the Community Centre , Meeting Room.
- ♦ **Lifestyle Committee Meeting**
Tuesday 9th September 2014 @ 2.45pm at the Community Centre , Meeting Room
- ♦ **Movie Night**
The independent Lifestyle Committee decided to cancel Movie Night until warmer weather in Spring 2014.

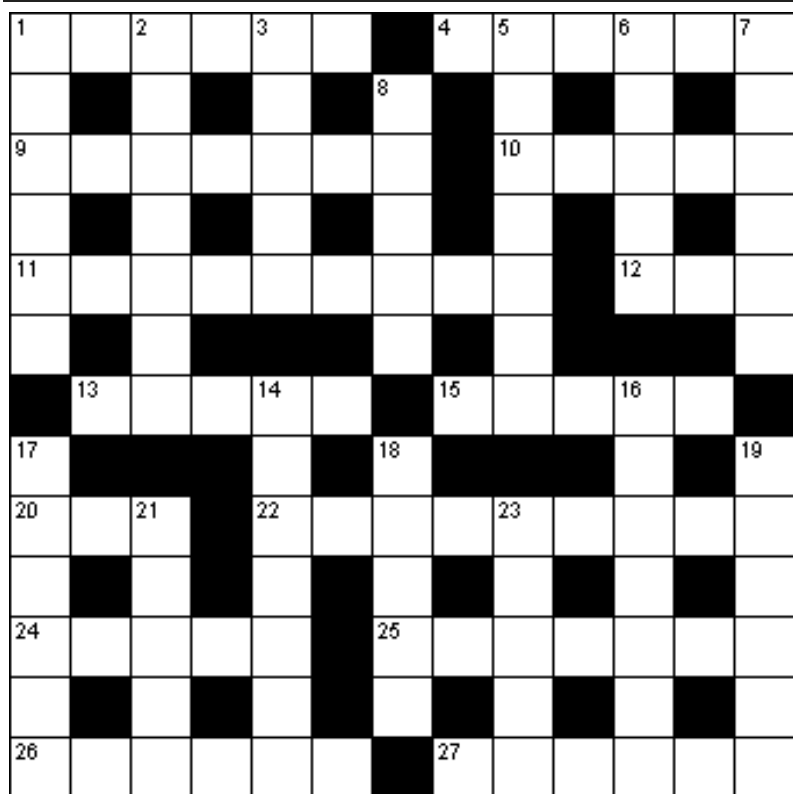
EFTPOS

For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.

Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the Incident to Havilah and we can provide assistance if required.

UK STANDARD CROSSWORD 5 & 6

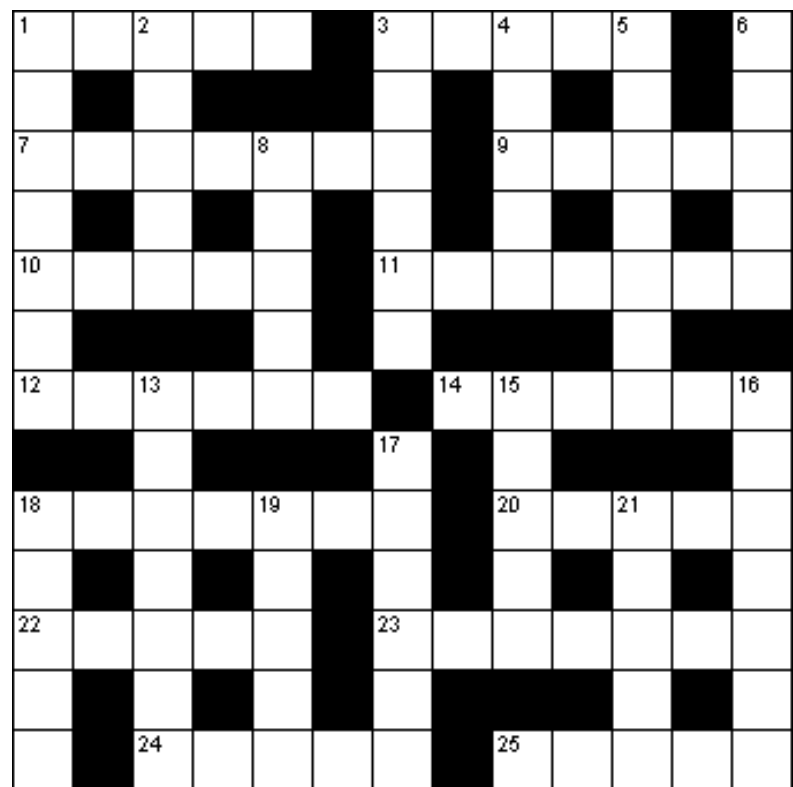


Across

1. Pub (6)
4. Take for granted (6)
9. Weird (7)
10. Take place (5)
11. Expiation (9)
12. Sense organ (3)
13. Stage whisper (5)
15. Paragon (5)
20. Sphere (3)
22. Vortex (9)
24. Tine (5)
25. Ameliorated (7)
26. Cure (6)
27. Extremely bad (6)

Down

1. Tropical bird (6)
2. Asinine (7)
3. Ambit (5)
5. Yelled (7)
6. Relative (5)
7. Mistakes (6)
8. Varieties (5)
14. Injured (7)
16. Foreshorten (7)
17. Barrel maker (6)
18. Wild and savage (5)
19. Blot (6)
21. Flower (5)
23. Part of a play (5)



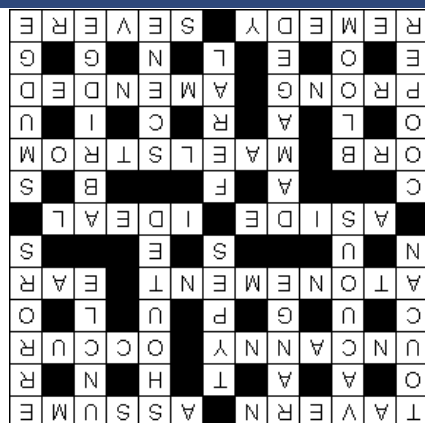
Across

1. Utensil (5)
3. Path (5)
7. Disregarded (7)
9. Send out (5)
10. Military command (5)
11. Mythical beast (7)
12. Taste (6)
14. Movie house (6)
18. Bet (7)
20. Deduce (5)
22. Awkward (5)
23. Roamed (7)
24. Finished (5)
25. Small boat (5)

Down

1. Mariners (7)
2. Possessed (5)
3. Boredom (6)
4. Legal excuse (5)
5. Svelte (7)
6. Beer mug (5)
8. Relating to country life (5)
13. Tycoon (7)
15. Dialect (5)
16. Condense (7)
17. Worshipped (6)
18. Forgo (5)
19. Graded (5)
21. Criminal (5)

CROSSWORD SOLUTION



Crossword....done



WORD SEARCH LITTLE & LARGE

E	A	P	L	A	S	S	O	L	O	C	E	A	A	S	G	C	G	E
N	S	S	R	I	S	A	T	O	I	J	N	L	T	U	A	S	I	M
I	N	C	T	O	N	M	I	W	H	U	O	I	I	O	R	P	A	I
T	O	Q	I	R	T	F	A	V	P	M	R	T	N	D	G	D	N	C
N	R	I	M	N	O	O	I	L	Q	B	M	T	Y	N	A	E	T	R
A	T	M	E	I	T	N	N	N	L	O	O	L	R	E	N	P	E	O
H	U	I	V	D	C	I	O	L	I	H	U	E	Z	M	T	O	L	B
P	E	T	I	V	J	R	L	M	N	T	S	M	O	E	U	T	U	E
E	N	E	S	I	N	B	O	L	I	P	E	T	A	R	A	O	C	V
L	I	A	S	V	J	T	I	S	A	C	A	S	D	T	N	S	S	C
E	V	G	A	L	A	C	T	I	C	H	A	I	I	O	T	I	I	J
S	L	S	M	N	V	V	I	J	U	O	M	L	T	M	T	E	N	O
M	C	A	P	T	R	N	Y	G	L	M	P	T	G	B	A	V	I	T
I	S	R	R	E	O	N	E	V	E	T	V	I	A	H	V	L	M	I
D	E	V	M	G	C	M	I	N	U	T	E	R	C	X	T	S	A	V
G	R	D	D	G	E	K	S	S	E	L	U	C	E	L	O	M	P	C
E	E	N	C	B	E	E	E	C	I	H	T	I	L	O	N	O	M	J
N	L	A	T	N	E	M	U	N	O	M	S	U	E	L	C	U	N	C
E	L	C	I	T	R	A	P	H	C	N	I	P	N	T	N	I	O	P

ASTRONOMICAL, ATOM, COLOSSAL, DOT, ELEPHANTINE, ENORMOUS, GALACTIC, GARGANTUAN, GIANT, HUGE, IMMENSE, INFINITESIMAL, IOTA, ISOTOPE, JOT, JUMBO, LARGE, LITTLE, MASSIVE, MICROBE, MICROSCOPIC, MINISCULE, MINUTE, MITE, MOLECULE, MONOLITHIC, MONUMENTAL, NEUTRON, NUCLEUS, PARTICLE, PINCH, POINT, PROTON, SCINTILLA, SMALL, SMIDGEN, SPECK, TINY, TREMENDOUS, VAST.

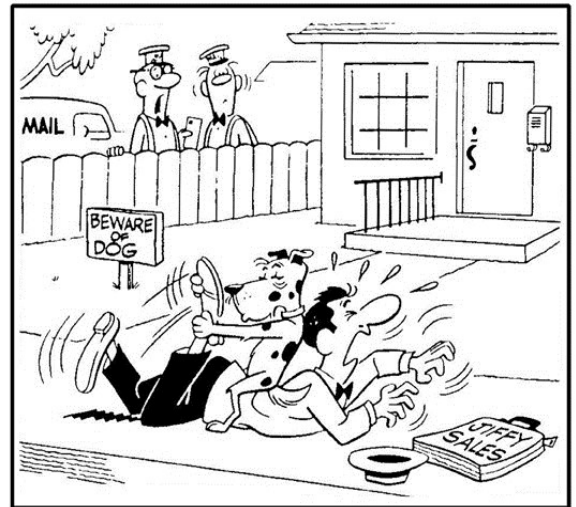
Jokes & Cartoons

John walks into his 5th floor apartment after a long day of work, he exhaustively sinks into his favourite arm chair, puts up his footrest, turns on the TV, and turns to his wife Hannah, "Honey, please get me a hard drink, I think it's about to start." Hannah rolls her eyes, heads to the kitchen, takes out a beer from the fridge, and brings it to John.

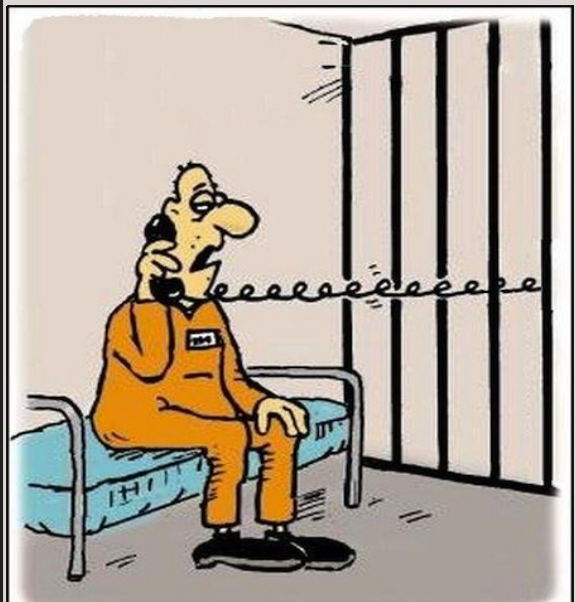
"Honey", said John, two minutes later, "please get me another one quickly *before it starts.*"

"WHAT THE HELL IS WRONG WITH YOU, YOU LAZY GOOD FOR NOTHING!" Hannah exclaimed, "DO YOU THINK I'M YOUR PERSONAL WAITER!? YOU PLOP YOURSELF DOWN ON YOUR EASY CHAIR AND EXPECT ME TO BE ON YOUR BECK AND CALL!? IS THAT ALL I'M GOOD FOR!?"

John sighs, and mutters under his breath, "it started...."



"IF HE'D JUST BARK OR BITE I WOULD KNOW HOW TO HANDLE HIM."



"I SOUND FUNNY? YEAH, I'M CALLING FROM MY CELL PHONE!"



"I must say, Mr. Jennings, you have the worst case of Hives I've ever seen."

