

ISSUED
26th SEPTEMBER
2014

HOP TOPICS

HAVILAH

Residential Care & Retirement Living



AFL FOOTY TIPPING COMPETITION

The AFL Football tipping competition has to come to an end with the conclusion of the AFL home and away season. The winner of the Havilah On Palmerston AFL Footy tipping competition was Doug Rowe with Betty Higgins & Dorothy Kane finishing as equal Runners Up with Margaret Penna receiving the Wooden Spoon.

15 tipsters correctly tipped 9 winners for the season and received their \$10.00 prizes. They were Cass Reason, June Drake, Roma & Sheriff Smart, Rene Hussey x 2, Tom Hussey, Les Prime, Shirley Huggett, Merv Huggett x 2, Elma Taylor & Anne Stuart.

Thanks to all residents who participated and made the completion a success. We look forward to seeing everyone back next season. Good luck to those residents who's Footy team is still alive in the finals.





Residents are reminded that Wireless Internet and Personal Health Care security monitoring are services now available to all members of the independent community.

If you would like to signup for these services or require more information please contact Reception at the Community Centre on 5459 0140.

The fee for connection to Havilah's services are as below -

Havilah Alarm Service

Establishment Fee

\$200.00

\$120.00

Non Pensioners

Pensioners, Health Card Holders, Seniors Card or Carers Card

Monitoring

\$25 per month

Other Options

Daily Call Option

\$5.85 per month

Additional Pendant

\$200 (\$100 refunded on return in good condition)

Replacement Pendant

\$200 (Havilah replacement cost) if lost or damaged by the resident

Residents must agree to use this **emergency** service responsibly and may be levied a call out charge for inappropriate use. Havilah may discontinue this service for repeated inappropriate use of the system.

WIFI – Retirement Units

Establishment Fee

\$99

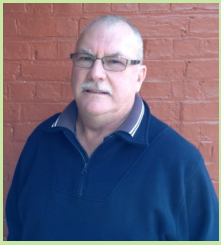
Monthly Charge

\$30/Month up to 250gb/month

Does not require a modem and this is a saving of \$80 - \$100 but may require a Wi-Fi adapter If not built in (older computers) cost of adaptor \$35.00

No mail server but there are plenty of free mail servers available

No requirement for ADSL or full service phone line



STU'S NEWS

On Friday the 10th of October Maintenance Officer Stuart will be having an excess rubbish and green waste pickup day for all residents of the Independent Community. Please contact the HOP Office on 5459 0140 if you have excess waste for collection on that day. Stuart requests residents have all rubbish out for collection no later than 11.00am.

To assist with Refuse Centre charges Stuart requests residents supply him with 4 Council Tip vouchers annually. Any residents who would like to participate can take any spare or un-required Tip vouchers to Reception at the Community Centre or give them to Stuart on the day.

USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive	Barb Duffin	barbceo@haviilah.org.au
Director of Services	Sandy Platt	sandra.platt@haviilah.org.au
Director of Human Services	Annie Constable	dhs@haviilah.org.au
Food Services Manger	Di Jackson	di.jackson@haviilah.org.au



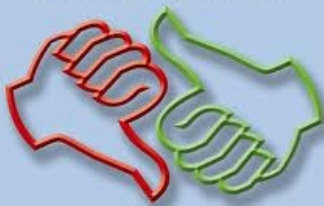
RESIDENT LIFESTYLE COMMITTEE

The Resident Lifestyle Committee is asking for an expressions of interest in being part of a walking group. Walking is a great way of maintaining fitness and health while getting to meet your fellow residents of the Havilah on Palmerston community.

There is a signup sheet for interested residents in the Community Centre.

**THE RESIDENT LIFESTYLE COMMITTEE EXTENDS AN INVITATION
TO ALL RESIDENTS OF THE HAVILAH ON PALMERSTON
COMMUNITY TO GET INVOLVED IN YOUR COMMUNITY
COME ALONG TO OUR ACTIVITES AND PARTICIPATE.
WE WOULD LOVE TO SEE YOU THERE!**

COMPLAINTS COMMENTS COMPLIMENTS



Suggestions

Complaints
Comments
Compliments



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CENTRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have. There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380 email: barbceo@havilah.org.au

Director of Human Services Annie Constable 54 617383 email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 7740715 email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone on 54590140 or call in.

If residents need to make contact during business hours after 12.00pm you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

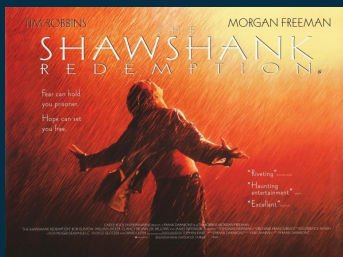
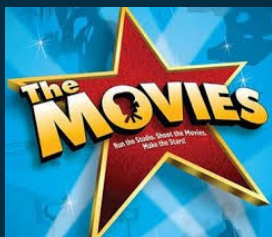
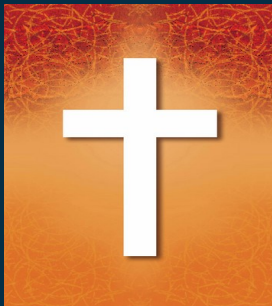
Contact Numbers For Palmerston St

Community Centre
MON-FRI
9AM-12 NOON
Reception: 5459 0140

Contact Numbers
For Harkness St
MON-FRI
9AM-4PM
Reception: 5461 7387

MON-FRI
5PM-11PM 54 617394
54 617370
11PM-9AM 54 617367

SAT-SUN
9AM-11PM 54 617370
11PM-9AM 54 617367



What's On & Events

- ♦ **Coffee & a Chat** - Community Centre, Meeting Room
Every 2nd Thursday of the month at 2.30pm next session
Will be the 9th October.
- ♦ **500 Card Night** - Community Centre, Meeting Room
Now Every 4th Wednesday of the month at 7.00pm
Next Game 22th October 2014 Tea & Coffee provided
- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function
Room commencing at 5.00pm entertainment, finger food
& drinks.
- ♦ **Havilah on Palmerston Independent Residents Meeting. (Held Bi-Monthly)**
Wednesday 8th October 2014 at 2.45pm Room 7 of the
Community Centre
- ♦ **Lifestyle Committee Meeting**
Tuesday 11th November 2014 @ 2.45pm at the Community
Centre , Meeting Room
- ♦ **Church Services at Havilah**
Uniting Church - 1st Wednesday of the month at 2.30pm.
Anglican Church - 1st Thursday of the month at 10.30am
Wattlecity Church - 3rd Thursday of the month at 10.30am
AOG Genesis Church - 4th Thursday of the Month at 10.30am
- ♦ **Movie Night - Returns Monday October 20th**
Every 3rd Monday Evening of the Month in the Community
Centre Function Room assemble 7.15pm Movie commences
7.30pm Sharp. Tea & Coffee and light snacks provided.

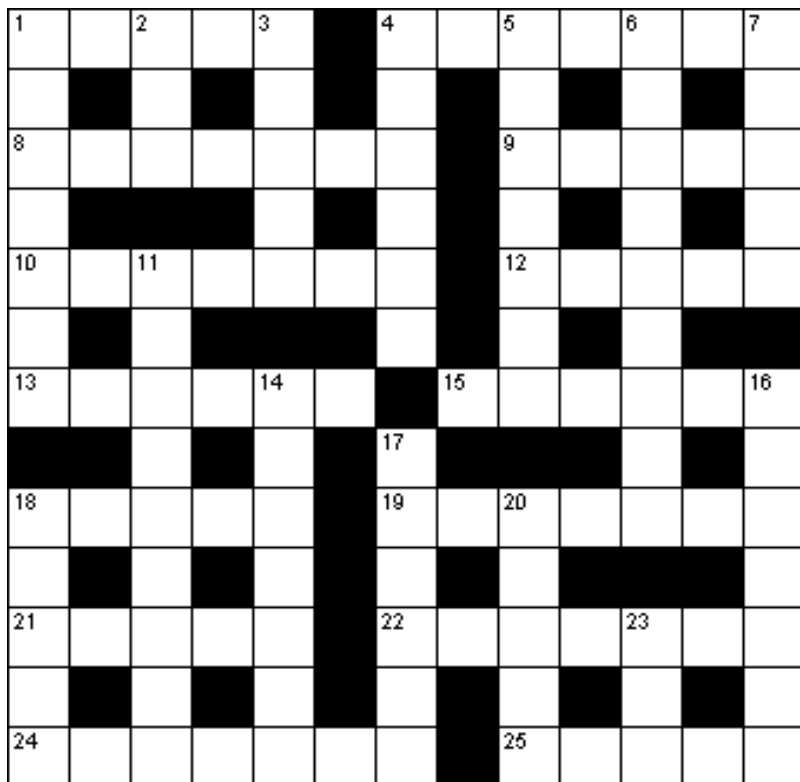
SHAWSHANK REDEMPTION

Two imprisoned men bond over a number of years,
finding solace and eventual redemption through acts
of common decency.

Stars Tim Robbins & Morgan Freeman



UK STANDARD CROSSWORD 9 & 10

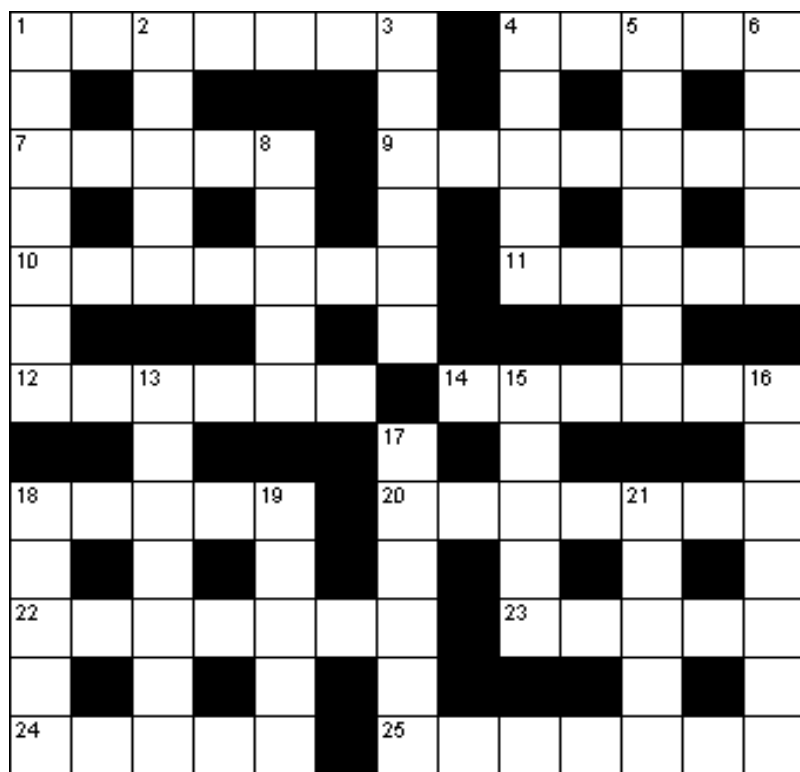


Across

1. Danger (5)
4. Percussion instrument (7)
8. Deliberated (7)
9. Molten rock (5)
10. Marine mollusks (7)
12. Similar (5)
13. Martial art (4,2)
15. Rigorous (6)
18. Assumed name (5)
19. Accumulated (7)
21. Similar to a giraffe (5)
22. Dizziness (7)
24. Perpetual (7)
25. Book of maps (5)

Down

1. Security device (7)
2. Bone (3)
3. Supple (5)
4. Plain (6)
5. Fortification (7)
6. Enlarges (9)
7. Astound (5)
11. Consortium (9)
14. Mode (7)
16. Irksome (7)
17. Wonder (6)
18. Repent (5)
20. Artery (5)
23. Unwell (3)



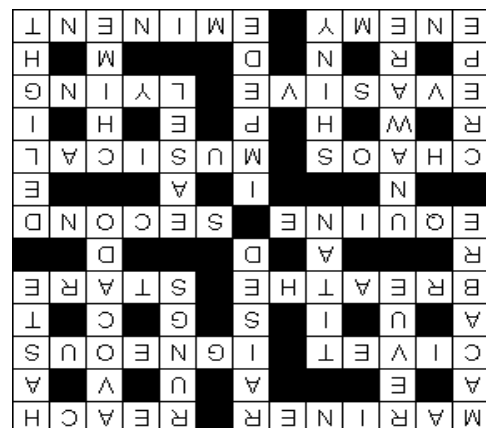
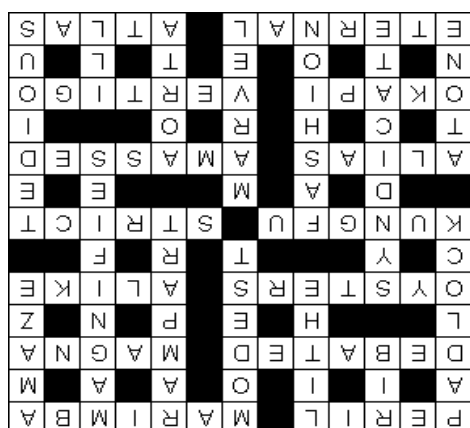
Across

1. Seafarer (7)
4. Attain (5)
7. Catlike mammal (5)
9. Type of rock (7)
10. Respire (7)
11. Gaze (5)
12. Resembling a horse (6)
14. Unit of time (6)
18. Pandemonium (5)
20. Melodious (7)
22. Elusive (7)
23. Fibbing (5)
24. Foe (5)
25. Distinguished (7)

Down

1. Gruesome (7)
2. Variety show (5)
3. Elevated (6)
4. Parts of a ladder (5)
5. Fruit (7)
6. Precipitance (5)
8. Colossus (5)
13. Unwitting (7)
15. Tripod (5)
16. Joy (7)
17. Hinder (6)
18. Pancake (5)
19. Glossy (5)
21. Percussion instrument (5)

CROSSWORD SOLUTION



WORD SEARCH - HARRY POTTER

N	A	A	A	H	C	L	I	F	S	U	G	R	A	B	Y	C	C	D
D	D	G	O	L	I	V	E	R	W	O	O	D	L	E	O	I	L	E
E	R	R	D	A	I	R	V	I	S	P	S	A	S	G	F	R	I	A
D	I	I	R	U	M	C	E	H	A	E	I	V	A	R	L	C	O	N
A	A	P	G	D	D	T	I	M	C	S	N	O	V	A	A	E	D	T
L	N	P	A	R	L	L	O	A	E	O	G	O	R	M	M	I	N	H
U	P	A	H	D	E	R	E	Z	S	R	O	D	B	T	O	V	A	O
S	U	P	V	A	G	G	A	Y	I	P	I	H	C	N	C	D	R	M
D	C	D	M	A	N	B	O	N	D	H	I	C	M	U	A	H	X	A
I	E	K	N	Z	I	N	D	R	A	U	L	N	S	A	R	S	S	S
G	Y	A	A	N	B	E	A	R	Y	I	R	G	N	W	D	S	U	V
G	T	Y	I	T	L	L	R	H	S	G	G	S	N	E	I	A	V	S
L	K	M	Y	W	I	Y	E	A	A	I	O	S	L	C	T	T	M	H
E	O	E	A	V	P	E	T	T	F	B	E	Y	M	E	E	W	C	O
Z	Q	L	A	O	O	U	B	S	C	H	B	P	L	E	Y	V	E	H
V	D	O	T	K	R	N	R	E	Y	H	I	O	K	E	R	V	N	J
V	Z	T	U	P	X	M	N	H	L	C	L	B	T	R	V	L	M	N
V	E	P	I	T	R	J	M	E	I	L	M	E	E	T	M	J	I	R
R	G	N	E	N	O	I	M	R	E	H	M	E	Y	A	T	L	K	N

ADRIAN PUCEY, AGRIPPA, ALICIA SPINNET, ARGUS FILCH, AUNT MARGE, BLAISE ZABINI, BLETCHLEY, CIRCE, CLIODNA, DEAN THOMAS, DEDALUS DIGGLE, DRACO MALFOY, DUDLEY DURSLEY, EMERIC SWITCH, GREGORY GOYLE, GRINDELWALD, HANNAH ABBOTT, HARRY POTTER, HERMIONE, KATIE BELL, LISA TURPIN, MADAM HOOCH, MERLIN, MORGANA, MRS FIGG, OLIVER WOOD, PTOLEMY, SUSAN BONES, YVONNE.

Jokes & Cartoons



A pastor explained to his congregation that the church was in need of some extra money, so he asked them to consider being more than generous. He offered that whoever gave the most would be able to pick three hymns. After the offering plates were passed about the church, the pastor glanced down and noticed that someone had graciously offered a \$100 bill. He was so excited that he immediately shared his joy with his congregation and said he'd like to personally thank the person who placed the money in the plate. A very quiet, elderly, saintly lady in the back of the church shyly raised her hand. The pastor asked her to come to the front, so she slowly she made her way towards him. The pastor told her how wonderful it was that she gave so much, and in thanks he asked her to pick out three hymns. Her eyes brightened as she looked over the congregation. She pointed to the three most handsome men in the church and said, "I'll take him and him and him."

There was a papa mole, a momma mole, and a baby mole. They lived in a hole out in the country near a farmhouse. Papa mole poked his head out of the hole and said, "Mmmm, I smell sausage!" Momma mole poked her head outside the hole and said, "Mmmm, I smell pancakes!" Baby mole tried to stick his head outside but couldn't because of the two bigger moles. Baby mole said, "The only thing I smell is molasses."

A child asked his father, "How were people born?" So his father said, "Adam and Eve made babies, then their babies became adults and made babies, and so on." The child then went to his mother, asked her the same question and she told him, "We were monkeys then we evolved to become like we are now." The child ran back to his father and said, "You lied to me!" His father replied, "No, your mom was talking about her side of the family."



"Sometimes I wear this in court.
It's my frivolous law suit."