

TREE'S REMOVED FROM RAGLAN HOUSE

The Central Goldfields Shire arranged for two trees to be removed from the front of Raglan House. One tree had a large crack through its trunk after being struck by a delivery truck. The other tree had dropped several large branches during recent wind storms and was deemed to be an un-acceptable risk of causing injury to the community or damage to property. There are plans to have the Trees replaced with a variety of tree which will be suitable for the site.



HAVILAH ON PALMERSTON NEWS

The Havilah on Palmerston, Stage 5 development situated in Palmerston Street and Inkerman Street will be fully completed by the 31st of March 2014.

Havilah will be hosting a Meet and Greet Mixer for our new and existing residents on Monday 14th of April 2014 at 2.30pm in the Community Centre's Meeting Room.

So we cordially invite all residents to attend so we can build a friendly and supportive community. There will be hot & cold beverages and finger food available.



RAGLAN HOUSE PARKING BAYS

Havilah in consultation with the Central Goldfields Shire have arranged for 3 x 15 minute parking bays to be installed directly out the front of Raglan House. These parking bays will be expressly used only for the purpose of dropping off or picking up the resident's of Raglan House. This will assist our residents greatly in ambulating in and out of the facility with the greatest amount of ease.



Pictured Left & Right
Havilah's Director of
Services Sandra Platt and
CGSC Merrin Douglas
mark out the proposed
lines





AFL 2014 SEASON FOOTY TIPPING COMPETITION



**SIGNUP SHEET IS LOCATED IN RECEPTION
OF THE COMMUNITY CENTRE**

Season prizes 1st, 2nd, 3rd & Last Place

**There is a \$10.00 Prize each week for correctly tipping
all 9 winning teams**

Season commences Friday 14th March 2014

USING EMAIL TO CONVERSE WITH OUR MANAGEMENT TEAM

Sometimes it is out of hours when you think of things you might like to raise with us. For those with email access you can have a conversation by email with our management team.

Chief Executive

Barb Duffin

barbceo@havilah.org.au

Director of Services

Sandy Platt

sandy.platt@havilah.org.au

Director of Human Services

Annie Constable

dhs@havilah.org.au

Food Services Manger

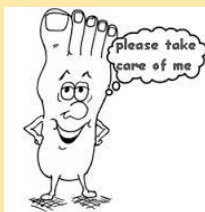
Di Jackson

di.jackson@havilah.org.au

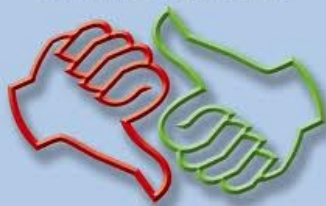
HAVIALH FOOT-CARE & DEBBIE ROTHSAY PODIATRY

To arrange an appointment with Sharon Hodgson Havilah Foot-Care Nurse You can call Havilah Harkness St, Reception Monday to Friday between 9.00am & 4.00pm on 5461 7387 leave your details and Sharon will return your call to confirm an appointment time and date.

Sharon can also refer and arrange an appointment for residents with Podiatrist Debbie Rothsay.



COMPLAINTS COMMENTS COMPLIMENTS



Suggestions

Complaints
Comments
Compliments



COMMENTS, COMPLIMENTS, SUGGESTIONS AND COMPLAINTS FORMS ARE AVAILABLE IN THE FOYERS OF THE COMMUNITY CEN- TRE AND RAGLAN HOUSE

Residents are encouraged to communicate any issues they may have.
There is **CEO Barb Duffin** 54 617381 Mobile 0429 617380
email: barbceo@havilah.org.au

Director of Human Services Annie Constable 54 617383
email: dhs@havilah.org.au

Resident Liaison Officer Keith Fankhauser 5459 0169 or 0408 7740715
email: keithf@havilah.org.au

Havilah respects the right of residents to raise complaints anonymously, however it is more difficult to obtain the best outcome from anonymous complaints or feed back to the complainant the actions taken as a result of the complaint.

We welcome your input as to the things you don't like and the things that you do as this assists us in providing a quality service.

GENERAL ENQUIRIES

For any general enquiries: Residents can contact Havilah 24 hours a day, 7 days a week on Email: rhonda@havilah.org.au or Telephone: 54617387. Leave a message if it is out of office hours and staff will get back to you as soon as possible.

PALMERSTON ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—12.00 pm for account payments and enquiries

HARKNESS ST ADMINISTRATION OFFICE HOURS
MON-FRI 9.00 am—4.00 pm for account payments and enquiries

Home Maintenance Reporting

Residents are requested to report all maintenance issues to the HOP Office located in the Community Centre which is open from Monday to Friday between 9.00am & 12 noon for residents to phone 54590140 or call in.

If residents need to make contact during business hours after 12.00 you can now call Rhonda on 5461 7387 and she can assist residents with all enquiries. Please leave a message on her phone if unavailable.

Alternatively residents can email any issues to palmerston@havilah.org.au

Residents are still welcome to call Stuart outside business hours with any urgent maintenance issues 0417 679 803

Contact Numbers For Palmerston St

Community Centre
MON-FRI
9AM-12 NOON
Reception: 5459 0140

Contact Numbers
For Harkness St
MON-FRI
9AM-4PM
Reception: 5461 7387

MON-FRI
5PM-11PM 54 617394
54 617370
11PM-9AM 54 617367

SAT-SUN
9AM-11PM 54 617370
11PM-9AM 54 617367



POSITIVE LIVING GROUP

The CGSC HACC Service's would like to invite the independent residents of the Havilah on Palmerston community to participate in the Positive Living Group. It s open to both Men and Women and is held every Thursday from 11.00am to 1.00pm. Pickup via bus is available and the cost for each session is \$2.40. The program runs for 20 weeks with different events, activities and information session each week.

There is also a Men's Shed program available held every Friday with Bus pickup if required. The cost is \$1.60 per session and the program runs for 20 weeks.

For further information please contact Michael Tucker at the CGSC HACC Services on 5461 0660



Upcoming Events

- ♦ **HAPPY HOUR**
Every Friday night in the Community Centre Function Room commencing at 5.00pm entertainment, finger food & drinks.
- ♦ **Havilah on Palmerston Independent Residents Meeting**
Tuesday 8th April 2014 @ 1.15pm at the Community Centre

EFTPOS

For the convenience of ILU residents, there is EFTPOS facilities located at the reception in the Community Centre for payment of Accounts.

Emergency Procedure

Call 000 to report any incidents to Police of Vandalism, Violence, Loitering or any Anti-Social behaviour. Please use the same procedure for Medical Emergency or Fire Emergency. Then when safe to do so report the incident to Havilah and we can provide assistance if required.

Joke Corner

Ok everyone," said the instructor at the birthing class trying to get everyone's attention. "We are going to do an exercise now, that's purpose is to help the men sympathize with their partners." "We have here what's called a pregnancy suit," said the woman instructor, holding up an artificial stomach with a strap. "This imitates the feeling of being pregnant." Which Husband volunteers to be the first one to try it on?" "I will" said one man, taking the suit and trying it on. "This isn't too bad said the man walking around. I think I could get used to this." "Ok", said the instructor smiling, "now I would like you to bend down and pick up my pen from the floor." "You want me to pick it up?" he said hesitantly, "just as I would if I was pregnant?" "Yes!" said the instructor. "Honey," said the man turning to his spouse "do you mind picking up that pen for me?"

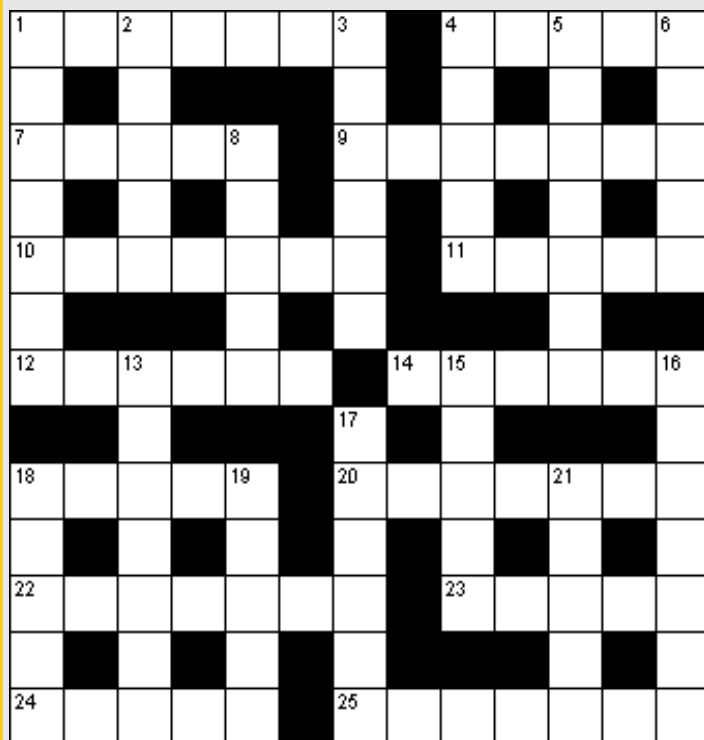
WORD SEARCH

BIRDS OF PREY

S	R	R	J	V	K	W	A	H	W	O	R	R	A	P	S	M
E	M	O	E	R	U	T	L	U	V	C	E	L	M	P	Y	M
C	R	D	G	N	M	P	G	C	G	D	G	H	E	H	J	D
R	P	N	T	C	V	V	I	E	H	J	E	E	T	J	N	L
E	C	O	L	A	C	T	V	L	D	V	A	D	I	Y	I	J
T	C	C	E	N	O	C	L	A	F	C	J	K	K	L	W	O
A	T	A	Z	A	V	G	Y	B	L	T	E	D	A	G	G	V
R	R	C	R	I	G	X	R	N	Q	S	G	M	V	D	R	V
Y	L	P	S	A	C	L	D	E	T	E	M	W	R	G	O	U
B	Y	E	M	V	C	R	E	R	I	E	H	A	B	V	A	I
I	I	E	P	N	T	A	E	E	R	R	Z	V	M	E	D	L
R	I	A	R	B	E	L	R	G	D	Z	R	L	B	B	R	X
D	Y	M	T	P	G	L	E	A	U	N	N	A	Q	R	U	H
C	V	M	T	Y	S	I	I	B	V	D	V	R	H	N	N	C
R	K	W	A	H	E	O	V	Z	N	V	Y	H	A	B	N	R
L	B	V	P	R	V	H	T	T	X	R	Z	D	C	J	E	V
N	O	C	L	A	F	E	N	I	R	G	E	R	E	P	R	E

BUZZARD, CARACARA, CONDOR,
EAGLE, FALCON, HARRIER, HAWK,
JAEGER, KESTREL, KITE,
LAMMERGEIER, OSPREY, OWL,
PEREGRINE FALCON, ROADRUNNER,
SECRETARY BIRD, SPARROWHAWK,
VULTURE

UK STANDARD CROSSWORDS 1 & 2

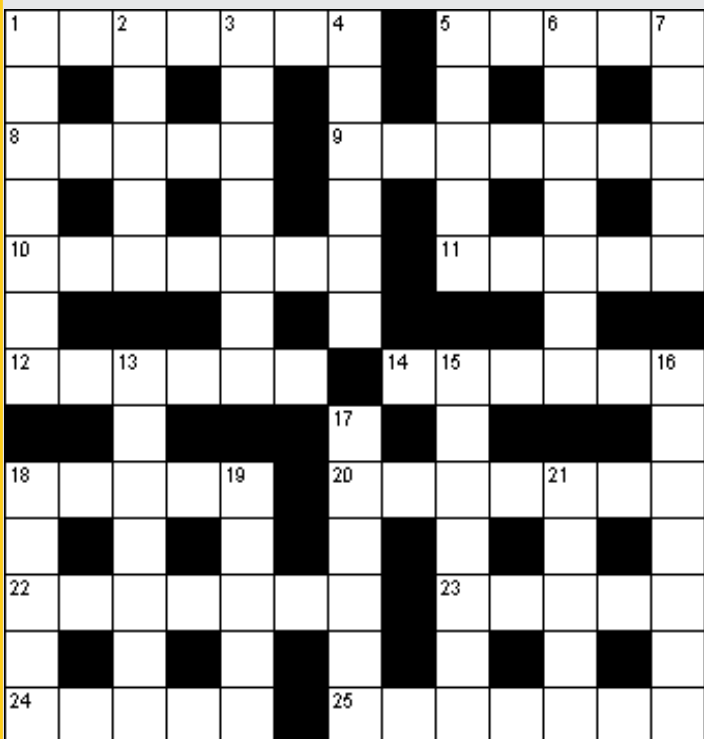


Across

1. Floorshow (7)
4. Spooky (5)
7. Detection device (5)
9. Vertical (7)
10. Inactivity (7)
11. Measuring implement (5)
12. Dictator (6)
14. Ecclesiastic (6)
18. Copious (5)
20. Drawn (7)
22. Pouch worn with a kilt (7)
23. Diadem (5)
24. Admittance (5)
25. Spiny anteater (7)

Down

1. Transported (7)
2. Emblem (5)
3. Tropical bird (6)
4. Mistake (5)
5. Dependable follower (7)
6. Go in (5)
8. Magnitude relation (5)
13. Reinforcement (7)
15. Reasoned judgment (5)
16. Musical passage (7)
17. Opportunity (6)
18. Part of a church (5)
19. Ahead of time (5)
21. Obviate (5)



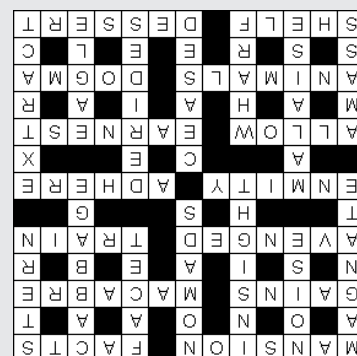
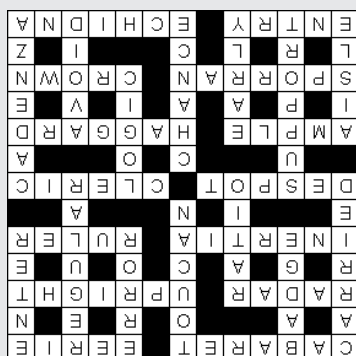
Across

1. Large house (7)
5. Pieces of information (5)
8. Profits (5)
9. Gruesome (7)
10. Retaliated (7)
11. Form of transport (5)
12. Hostility (6)
14. Stick (6)
18. Permit (5)
20. Sincere (7)
22. Creatures (7)
23. Doctrine (5)
24. Ledge (5)
25. Sweet (7)

Down

1. Tycoon (7)
2. Dissonance (5)
3. Perceptiveness (7)
4. Wanderers (6)
5. Aspect (5)
6. Vegetable (7)
7. Austere (5)
13. Discomfort (7)
15. Mocks (7)
16. Pull out (7)
17. Stopped (6)
18. Accumulate (5)
19. Dock (5)
21. Bird of prey (5)

SOLUTION



Jokes

"Just relax", the hospital staff kept telling Jim, but it was to no avail. Jim's wife was in labour and Jim was a nervous wreck. After what seemed like a week, to both Jim and the hospital staff, a nurse came out with the happy news, "it's a girl", she cried. "Thank heavens a girl", said Jim, "at least she won't have to go through what I just went through!"

"Mom, Dad, sit down. I have something very important to tell you," said Samantha, upon her return home from college after graduation.

"I met a guy who lives near the college that I really like and we decided we are going to get married!" "Oh Samantha! I am so happy for you!" Gushed her Mom giving her a big hug, "I hope you two will be really happy together! I can't wait to meet him!" "Tell us more about him" said her Dad, "does he have any money?" "Oh Dad! Is that all you men ever think about? That was the first question he asked me about you."

BOYS IN THE BAND

The So Kool Record company recently held auditions across the country to find four singers to form a new band. The four guys chosen are now super-stars but can you work out each guy's previous day job, his age (19,20,21,22) and home town?

1. Greg is exactly two years younger or older than the guy from Cleveland who used to be a truck driver.
2. Either Darren or the guy from Seattle (who may or may not be Patrick) used to deliver pizzas.
3. The guy from New York is younger than Daniel but older than the one who used to be a carpenter.
4. The 22 year old from San Francisco isn't the one who used to be a waiter.

Name	Job	City	Age

SOLUTION

20	New York	waiter	Patrick
19	Seattle	carpenter	Greg
22	San Francisco	pizza delivery	Darren
21	Cleveland	truck driver	Daniel
Age	City	Job	Name