

## Updated Visiting Restriction information for family and friends as at 31/12/2020.

Due to the COVID-19 outbreak in NSW and new identified cases within Victoria (Metro Melbourne) we are required to put in place the following visitor restrictions.

### Enhanced restrictions

Additional visitor restrictions will now be in place for residential aged care facilities:

- Access to 1 visitor at any time, once per day for a maximum of 2 hours.
- Essential care persons: 1 visitor, no time limits apply
- Essential behaviour assistance person: no time limits apply
- Interpreters or informal language support: no time limits apply
- Visitor is being assisted to handover care for discharge: maximum of 2 hours
- Visitor is viewing facility as a potential site to live in: maximum of 2 hours
- End of life: 2 visitors, no time limit.

### You cannot enter the facility if:

In the last 14 days you visited or have been in close contact with anyone from NSW.

Or

In the last 14 days you visited or have been in close contact with anyone from areas of Victoria where there are current active cases of COVID-19. These areas include but are not limited to: Black Rock, Cape Schank, Doveton, Fountain Gate Shopping Centre, Glen Waverley, Mentone, Parkdale, Oakleigh, Mitcham, Hallam

**Remember: if you are over 16 years of age and have not received your influenza Vaccination for 2020 you will not be allowed to enter.**

### Resident Outings

Residents are still able to go on outings with family but must abide by the same rules as all Victorians when out (wear a mask indoors, practice social distancing etc..)

Visiting hours remain the same from 10.00am to 4.00pm 7 days a week.

These updated restrictions come in to force on Saturday 2<sup>nd</sup> January.

This situation is changing rapidly with very short notice and we will be required to act on any direction by the Victorian or Commonwealth Governments in regard to visitors. We will keep you informed as we are advised.

We hope that these restrictions will be short lived and visiting will be back to where we were last week.